Consultation Report



24 OCTOBER 2019

FAIRWAYS PARK PHASE 2 CONSULTATION

Summary:

Council conducted community consultation in September 2019 on Fairways Park, Kensington Grove focusing on the community's responses to the concept designs developed by Wolter Consulting Group. The concept designs had been developed from Phase 1 consultation conducted November 2019 to January 2019.

This report provides the general data from responses received from an online survey, a summary of verbal comments made at pop-up engagement stalls, and some interpretive comments.

Background:

Council has been working towards the development of a large district park in the Hatton Vale-Kensington Grove area and has identified a site on Fairway Drive. Consultation was conducted late 2018 and early 2019 to obtain the community's ideas on key themes and elements for the proposed park with the results being used to develop concept designs. The concept designs were made available for community review in September 2019 to assess how well they reflected the community's aspirations as detailed in Phase 1 results. Results from Phase 2 consultation will be used to refine concept details where necessary and to give Council and designers confidence to move forward with detailed design and costings.

Report

Methodology

Consultation was conducted with a combination of a comprehensive online platform and in-person pop-up booths over a 23-day period. Five pop-up sessions were provided at the IGA Hatton Vale shopping centre on weekends with each session covering a 6-hour period. In total, a Council officer interacted with more than 150 people at the pop-up stalls to discuss the designs and provide flyers to the online portal and survey. The online platform had more than 1500 document downloads and 51 survey responses. While hard copies of the survey were available, none were completed or returned to Council. The consultation was promoted with almost weekly promotions in the Gatton Star and on Council's social media which was shared to local community social media pages.

Participant Feedback

- A. Key results of the online survey are:
 - 85% of respondents reviewed project documentation before completing the survey
 - Project documentation included: Report on Phase 1 Consultation, Playground Sketch,
 Detailed Concept Designs and Concept Design Booklet
 - 88% of respondents believed the concept designs <u>reflected the community's ideas from</u> Phase 1 consultation 'reasonably well' or 'very well'
 - o 46% reasonably well
 - o 42% very well
 - 90% of respondents believed the concept designs <u>portrayed what the park might look and</u> <u>feel like</u> 'reasonably well' or 'very well'
 - 48% reasonably well
 - o 42% very well
 - 82% of respondents <u>understood why</u> Council has opted for water play areas rather than a water park
 - 90% of respondents believed the proposed park (as portrayed in the concept designs) will meet the needs of the community over the coming years 'reasonably well' or 'very well'
 - o 26% reasonably well
 - o 64% very well
 - Regarding an overall rating for the concept designs (from a possible 5 stars):
 - o 98% rated it 3 stars or above
 - o 82% rated it 4 stars or above
 - o 35% rated it 5 stars
 - o 2% rated it less than 3 stars

Comment-based responses to questions are provided in attachments 1-4 at the end of this document. Note that for the sake of transparency, correction of spelling has only been applied for the sake of clarity; otherwise comments are as provided by respondents. Any identifying information has been removed.

B. Key results of the in-person consultation are:

Of the 154 people, 3 spoke negatively on the project based on: location, cost/need, and not as large playground structures as Springfield and Ripley (respectively). Most people were very positive and looking forward to the park being constructed; supported the designs; were happy with the location; indicated that it would serve the community well for the future.

Consultation Evaluation

A notable portion of people spoken to at the pop-up stalls said they had not heard much or anything at all about the park prior to seeing the pop-up stall. This may reflect a combination of low readership of the Gatton Star for that locality and target group; low engagement with Council's and the local community's social media pages; no response from Hatton Vale State School to Council's invitation to engage their students directly; a lack of posters

and notices in local shops and childcare centres. The short timeframe between obtaining concept designs and the start of consultation limited some promotional options.

Overall survey completion rates were lower than anticipated and desired, however when combined with the actual feedback collected and the in-person responses, it may indicate that as the local community is generally happy with the designs they didn't feel a great need to comment. The high number of document downloads indicate a relatively high level of engagement with the online platform even though the survey return rate was relatively low. Low rates of survey completion are also a likely reflection of the low rates of engagement with Council's range of media-based promotions. Council's community engagement team is confident that responses received through both the online survey and pop-up engagement stalls reflect the views of the majority of residents in the proposed park's catchment area.

Proposed Next Steps

Information gathered during phase two consultation will be provided to consultants to update concept designs for Fairway Parks if necessary. The concept designs will then be used in the detail design phase which will be undertaken in the coming weeks.

Council is not seeking further comment on this report. Council will make the Master Plan available to the community once finalised by designers. This is likely to occur approximately April 2020.

Attachment 1 – Responses to Q4: What are your favourite features in the concept designs?

- Love all of it! Great addition to the region!
- Kids bike pathways. Bbq areas. Playground. Splashy water
- Bike track for young ones and pump track.
 Larger bike track/walking track good. Nicely treed.
- The learn to ride area
- Cafe, communal areas, dog park, bike tracks
- A playing field that accommodates AFL
- All of them, I love the variety of uses of the park, the strong connection to nature and nature play areas as well as the walkways and facilities.
- Good variety of activities
- Unsure
- Most of them
- Learn to ride paths, nature trail
- Mtb trails and bmx pump track, would be cool to have a street style skatepark with a lot of handrails and ledges to grind and banks
- Looks like a nice big area! Will be fantastic for the area
- Access to natural or undeveloped areas
- BMX track & learn-to-ride
- That it's natural and focuses on the environment. Love the bike park idea, we currently travel to Sutton Park at Brassel for their bike park with the stop/go signs. Love concept photo with the mounds to ride over. Love the bush trails and water features. The Grove area sounds very good, especially the art and communal cooking area. A cafe would be nice. The adventure play area sounds good. Also like that part will be all-abilities friendly.
- The trail running/mountain biking area. The exercise stations I hope aren't 'possible' and are included.
- Natural environment hopefully not ruined by comercial plastic playground
- Water feature
- The playground, water play and bmx tracks, and adventure walking spaces
- The walking and bike trails
- How many concepts are in the one design. A grove is something I never would have thought
 of and you really are providing a large amount of activity within the one area.
- We like the nature kind of theme the park is going to have with the use of timber and such.
- Great concept designed and well put together with details.
- The design responds well to the natural setting and offers lots of opportunities for the community to come together and celebrate this beautiful region
- Bike area, playground, sporting grounds
- Kids water play area, flying foxes, trails, BBQ areas
- The bike riding road rules part. It will be a fun way to teach kids how to safely approach roads etc.
- Bushland paths
- Sporting fields and spectators seating.
- Little water park
- Mountain bike track swings shade drinking water water play
- Grassed area
- Kids play area
- Water play areas and sporting field
- Massive park and the running track

- A kids playground and keeping the nature reserve.
 Pathways are good.
- It will good for kids
- Playground and learn to ride area
- Kids playground learn to ride area Sports oval
- That you are still keeping the country feel design.
- I think to make the park more effective to everyone making a park that all children to access to it wheelchair or disability accessible. A swing for wheelchairs, double sided swing for children with disabilities for parents to sit with them. Raps for wheel chair access for children to climb the playground. Everyone can have fun.
- I like all.
- The way it incorporates a great natural kids play area with sports grounds and walking paths. The picnic areas will be great for kids birthdays!!

NOTE: The comments provided in answer to this question will be reviewed by the design consultants to ensure the final designs reflect the community's priorities wherever it is feasible to do so.

Attachment 2 – Responses to Q5: Are there <u>any features you think have been missed</u> in the concept designs?

- No
- Toddler / baby playground.
- Not enough BBQ areas. Especially near the bike traffic light section for parents to sit at. Bigger playground, not just all nature play.
- Slide, swings, basketball/netball court
- No
- No
- There didn't seem to be a lot of covered shelters/bbg shelters.
- A waterpark
- Don't know
- Tennis/netball/basketball courts at least 2.

The park is fantastic but also hoping Hatton Vale can have there own sports teams instead of always driving to Laidley, Gatton or Ipswich. Athletics facility incorporated into the sports fields to. Our kids miss so many opportunities for sports due to the constant driving. If you can add these the park will bring so many more ppl out our way! Try not to take away anything from your original plan either cause all these things are amazing and definitely still needed.

- Pedal powered monorail that goes around the playground
- A street style skate park
- no
- no
- No
- I hope there's lots of shade. I would like a more traditional park too with the play gym, swings etc. The one near the library at Gatton is good for the little ones because of the shade and it's fenced in so you don't have to worry too much. Maybe a dog park? Would like some signage about the native birds and wildlife you could expect to see.
 - There's an opportunity to incorporate culture which I would like to see; some info on who the traditional owners of the land are, maybe dual-language signs with local Aboriginal language, Aboriginal artworks, etc. Done in consultation with local community of course.
- I'm a huge fan of outdoor workout stations such as the one in the park opposite Brassall shopping centre. I'd rather that than a dog park as we live on large parcels of land out here and our dogs run freely at home.
- I didnt see referencing to traditional owners. Plantings, totems, histories
- No
- Those metal slides on the play hill would burn kids in summer any way to substitute to something else? Also more shade areas around the playground
- n/a
- I don't believe so
- I didn't really see information about a dog park. How big, will it have agility equipment like I've seen in other parks? Lots of people around here have dogs.
- More bbq's and a few more Car park spots please. It looks like their is only 3 bbq's for 14 heaters [hectares?] and 56 car parks.
- no
- Is there enough seating, even strategically placed flat rocks/boulders
- I cant remember seeing BBQs
- Playground should be fully fenced for the ease of parents.
- Water park

- Water park
- Nc
- I believe building a gym there for the residents would be great, that's one thing I noticed about moving from the Gold Coast, the only gym I have found is gatton which is too far. I really believe it would be great for the community to have a fair ways gym with weekly low price gym fees and would be great for health and motivation to be healthy as well as social meeting people at the gym and training together. That is one thing and many people have agreed in Kensington there is no gyms! Please consider as I really believe the gym would be a massive hit! It wouldn't need to be staffed as just use a swipe key to get in once signed up like most gyms on the Gold Coast.
- A water park/ splash park, a bigger and better swimming pools for play, exercise and swimming lessons that is enclosed when we have cooler months.
- Wheelchair accessible playground and wheel chair swings. Every child and family should be able to go to a park and play. Stop wheel chair people just sitting watching and missing out on the fun. It will bring more families to the area.
- Would be nice for a waterplay and stage area.
- Maybe even a setup like Ipswich for toddlers

NOTE: The concept designs used for Phase 2 consultation were not intended to note every barbecue, picnic table, swing set, etc. The Master Plan produced in the next phase will include that level of detail.

The comments provided in answer to this question will be reviewed by the design consultants to ensure the final designs reflect the community's priorities wherever it is feasible to do so.

Attachment 3 – Responses to Q6: *Are there any features in the concept designs you don't think are needed?*

- No (provided 14 times)
- No, all areas of the community need to be catered for.
- Undure [unsure?]
- No. keep it all
- The sport area is a major commitment. Gatton already has quite a lot of facilities. Spreading
 regional sport activities over two centres may be more than the Valley can cope with. ALSO,
 increasing global warming is very likely to reduce participation in outdoor high-activity sport,
 especially in the daytime. Night-time lighting may interfere with the environmental
 atmosphere of the park.
- No, all good
- As per previous. A dog park is wasted space.
- I am concerned about the sand. What will that look like and how will it be maintained.
- I think it's great
- I think a simple playground and dog off leash area was sufficient the extra facilities you are adding is exceptional!
- Not that I know of.
- Na great over all balance from bmx riding to nature walk, sports ground and all the different areas of play.
- Parkour? Who does parkour?
- No I love the whole idea.
- I think the nature trail/track is too big!
- Perhaps swap out some of the playground equipment that might look nice and put something that will actually be used, like swings.
- BMX track, leave for nature walking
- They park can be fun for all child you can have everything you picked but just make same things for children who can't climb or sit without support
- Definitely not. It is a great spread of areas for all types of family groups

NOTE: The comments provided in answer to this question will be reviewed by the design consultants to ensure the final designs reflect the community's priorities wherever it is feasible to do so.

Attachment 4 – Responses to Q10: Please provide any further feedback here

- I would appreciate a quick build! I. Quite excited for my 2 year old.
- Very pleasing to see a great start to the design. I appreciate that the council has listened and has involved the community.
- Please ensure this is safe place and not a drug park where you will bring down the standard that we all enjoy now. How will this be monitored by council?
- I am so excited to have a local park, thankyou for consulting with us and not doing another park like the others in the area.
- There needs to be a clearer assistance before taking the survey
- Tennis/netball/basketball courts at least 2.

 The park is fantastic but also hoping Hatton Vale can have there own sports teams instead of always driving to Laidley, Gatton or Ipswich. Athletics facility incorporated into the sports fields to. Our kids miss so many opportunities for sports due to the constant driving. If you can add these the park will bring so many more ppl out our way! Try not to take away anything from your original plan either cause all these things are amazing and definitely still needed.
- Would be awesome to have a street style skatepark as there are plenty of children in the area already that ride bmx and skateboards
- I have no personal involvement or interest in this proposal. My concerns specifically relate to traffic issues at helidon.
- The 5km runs are popular at places like Lake Apex in Gatton and are gaining traction. Can you place signage around the trails so people know the distnaces they've run, walked?

 Also complete the footpath that links the IGA to the school and extend it to the park.
- What plans are there to protect the park from vandals, illegal trail bikes which are prevalent in the area?
- Would love to see some of those really high slides like at Ripley
- It is a shame that the community wanted something so big and large as it does take out a
 large chunk of bushland which in that particular area is vanishing quickly due to residential
 developments however you have done an outstanding job incorporating all the suggestions
 and ideas you could!
- Will the council be considering leasing the sport ground at night to say a dog
 obedience/agility club? We could really use one out here, even if we have to start one up.
- More bbq's please :), and a few more car parking spots
- LVRC is doing a fantastic job for the community.
- What are they going to name the park?
- Can't wait for this to go ahead
- Fairway Drive should have road calming if there are going to be families and children and a build up of more vehicle traffic. Maybe more onset car parking as there is a possibility of vehicles parking on street, (if on street parking, hence road calming).
- I believe building a gym there for the residents would be great, that's one thing I noticed about moving from the Gold Coast, the only gym I have found is gatton which is too far. I really believe it would be great for the community to have a fair ways gym with weekly low price gym fees and would be great for health and motivation to be healthy as well as social meeting people at the gym and training together. That is one thing and many people have agreed in Kensington there is no gyms! Please consider as I really believe the gym would be a massive hit! It wouldn't need to be staffed as just use a swipe key to get in once signed up like most gyms on the Gold Coast.
- The things that are missing are swings and an exercise park which I've mentioned above. Will there be water fountains to fill up your water bottle? These are good if they have not

already been considered. I hope that the nature reserve will actually be maintained and look presentable on an ongoing basis not left in its current state.

- keep up the good work
- Your park is good but think of the disability community too. And also think teenagers have younger family members so make it for all ages

NOTE: The comments provided in answer to this question will be reviewed by the design consultants to ensure the final designs reflect the community's priorities wherever it is feasible to do so.

For More Information on this Project:

Website: https://lockyervalley.engagementhub.com.au/fairways-park-master-plan

Email: CETeam@lvrc.qld.gov.au

Phone: 1300 005 872 and ask for Community Engagement

Write to: Community Engagement

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