

CONSULTATION ANALYSIS REPORT

for the survey Community Views on Waste Management

BACKGROUND

A survey entitled *Community Views on Waste Management* opened on Wednesday, 22 November 2023 and closed at 5pm on Wednesday, 13 December 2023. The focus of the survey was to understand community views, values, and attitudes on aspects of waste management that can assist in the preparation of a new Waste Reduction and Recycling Plan. The survey was hosted on SurveyMonkey and supported with printed versions available at Council's Customer Service Centres.

The survey was promoted through Council's social media, Council Highlights and advertisements in the local newspapers, bulk emails to community group contacts, school e-newsletters, Council's *Community Connect* newsletter, and flyers in Council's public venues, waste facilities and shops and pubs throughout the Lockyer Valley region. Large corflute signs were placed at each of the seven waste facilities directing customers to collect a flyer. A further 28 corflute signs were placed at parks and sporting facilities throughout the region.

Freeform comments were provided within the survey and are included verbatim in this report. While these comments can't be translated into the statistical data, they provide qualitative feedback from the community and so key themes have been extracted from these comments and included in this report.

EXECUTIVE SUMMARY

This consultation has received a high level of engagement from the community, with 658 survey submissions received over the three-week consultation period.

We believe the response and completion rate of the survey demonstrates genuine community interest.

The results show strong support for waste management initiatives that minimise the amount of waste that goes to landfill and reduce environmental impact. Respondents also showed strong support for Council meeting its legislative requirements and moving towards "best practice" in waste management. It should be noted from the freeform feedback that some respondents have concerns about increased charges for additional services that are not needed for some households that already have waste-management strategies in place. Another recurring theme from the feedback is that education is key in changing behaviours around recycling and waste management.

The results of this survey should be used in the preparation of the new Waste Reduction and Recycling Plan (Plan). This will help align the new Plan with existing and emerging values and preferences in reducing waste and maximising resource recovery, ensuring the Plan meets the needs of the community into the future.

It is recommended that a consultation report be made available to the community, especially survey respondents, via the *Have Your Say* page on Council's website.

ANALYSIS PROCESS

Survey Respondents: n=658

Note that not all survey respondents completed every question, so figures do not total 658 for every question.

The analysis provides summaries at the following levels:

Overall Results

Filtered by households with 1-2 occupants

Filtered by households with 3 or more occupants

This process provides an insight into any notable differences among certain respondent types. The key notable differences identified are summarised below.

Households with 1-2 occupants (n=256) compared to households with 3+ occupants (n=230)

- **49.61%** of respondents from <u>smaller households</u> rated *households paying in proportion to the amount of waste they generate* as important, compared to 31.38% of respondents from <u>larger households</u>.
- **54.33%** of respondents from <u>smaller households</u> rated *the cost to manage waste being proportionate to how much waste each household generates* as important, compared to 39.23% of respondents from <u>larger households</u>.
- **64.83%** of respondents from <u>smaller households</u> advised a preference for *an additional charge at transfer* stations and landfill sites (to cover the State Waste Levy) rather than include the Levy with Rates Notices, compared to 55.63% of respondents from <u>larger households</u>.

Non-owner-occupied households (n=101) compared to owner-occupied households (n=533)

- 51.28% of respondents from <u>non-owner-occupied households</u> advised a preference for *an additional charge at transfer stations and landfill sites (to cover the State Waste Levy) rather than include the Levy with Rates Notices,* compared to **61.19%** of respondents from <u>owner-occupied households</u>.
- **74.36%** of respondents from <u>non-owner-occupied households</u> agreed that *people don't sort their recycling correctly because they aren't sure what belongs in each bin,* compared to 62.69% of respondents from <u>owner-occupied households</u>.
- **57.9%** of respondents from <u>non-owner-occupied households</u> agreed that *FOGO bins should be mandatory for everyone within a town area,* compared to 41.27% of respondents from <u>owner-occupied households</u>.

Respondents that identify as having a disability (n=55) compared to respondents that do not (n=596)

- **50%** of respondents that <u>do identify as having a disability</u> rated *every household paying the same amount regardless how much waste they generate* as important, compared to 35.8% of respondents that <u>do not</u> <u>identify as having a disability</u>.
- 78.85% of respondents that <u>do identify as having a disability</u> rated residents sorting their waste accurately as important compared to **90.99%** of respondents that <u>do not identify as having a disability</u>.
- 70% of respondents that <u>do identify as having a disability</u> rated *Council moving towards "best practice" in waste management* as important, compared to **80.07%** of respondents that <u>do not identify as having a disability</u>.

- 74% of respondents that <u>do identify as having a disability</u> agreed that *Council should require proof of local* residency at landfill and transfer stations, compared to 85.54% of respondents that <u>do not identify as</u> <u>having a disability</u>.
- 41.67% of respondents that <u>do identify as having a disability</u> advised a preference for *an additional charge at transfer stations and landfill sites (to cover the State Waste Levy) rather than include the Levy with Rates Notices,* compared to **61.37%** of respondents that <u>do not identify as having a disability</u>.
- **78.73%** of respondents that <u>do identify as having a disability</u> agreed that *people don't sort their recycling correctly because they aren't sure what belongs in each bin,* compared to 62.86% of respondents that <u>do</u> <u>not identify as having a disability</u>.
- 40.43% of respondents that <u>do identify as having a disability</u> agreed that *people don't sort their recycling* because they don't really care, compared to 60.44% of respondents that <u>do not identify as having a</u> <u>disability</u>.
- 63.05% of respondents that <u>do identify as having a disability</u> supported the concept of *reducing the* amount of organic waste going to landfill, compared to 80.28% of respondents that <u>do not identify as</u> <u>having a disability</u>.
- 39.13% of respondents that <u>do identify as having a disability</u> understood that *those with a FOGO bin* service would need to pay for it, compared to **51.02%** of respondents that <u>do not identify as having a</u> <u>disability</u>.
- **50%** of respondents that <u>do identify as having a disability</u> agreed that *if FOGO bins cannot be optional we shouldn't have them at all,* compared to 39.13% of respondents that <u>do not identify as having a disability</u>.
- **59.09%** of respondents that <u>do identify as having a disability</u> would prefer *not to pay anything for a fortnightly FOGO service*, compared to 43.51% of respondents that <u>do not identify as having a disability</u>.
- **63.64%** of respondents that <u>do identify as having a disability</u> would prefer *not to pay anything for a fortnightly FOGO service,* compared to 41.48% of respondents that <u>do not identify as having a disability</u>.

Caution should be taken in relation to the above comparisons, due to the low sample size of respondents for some of these demographic segments.

OVERALL RESULTS

WHAT SUBURB / LOCALITY DO YOU LIVE IN? (n=646)

Categories used below align with those used by ID Profile.

- 18.73% of respondents live in Gatton (North & South) includes Woodlands
- 17.8% of respondents live in Lockrose & District *includes Brightview, Kensington Grove, Lockrose and Regency Downs*
- 16.1% of respondents live in Laidley & Surrounds *includes Laidley Creek West, Laidley Heights, Laidley North and Laidley South*
- 9.91% of respondents live in Plainland & District includes Hatton Vale, Plainland and Summerholm
- 8.67% of respondents live in Glenore Grove Adare & District *includes Adare, Churchable, Glenore Grove, Kentville, Lake Clarendon, Lockyer Waters and Spring Creek*
- 7.89% of respondents live in Withcott & District *includes Blanchview, Helidon Spa, Postmans Ridge and Withcott*
- 6.19% of respondents live in Helidon Hills & Grantham District *includes Carpendale, Grantham, Helidon, Iredale, Placid Hills and Winwill*
- 4.49% of respondents live in Murphys Creek & District *includes Ballard, Lockyer, Murphys Creek and Upper Lockyer*
- 4.33% of respondents live in Rural South *includes Blenheim, Caffey, Ingoldsby, Junction View, Lower Tenthill, Mount Berryman, Mulgowie, Rockside, Ropeley, Thornton and Upper Tenthill*
- 2.17% of respondents live in Forest Hill & District *includes Forest Hill and Glen Cairn*
- 1.24% of respondents live in Rural West *includes Derrymore, Flagstone Creek, Ma Ma Creek, Mount Whitestone, Rockmount and Silver Ridge*

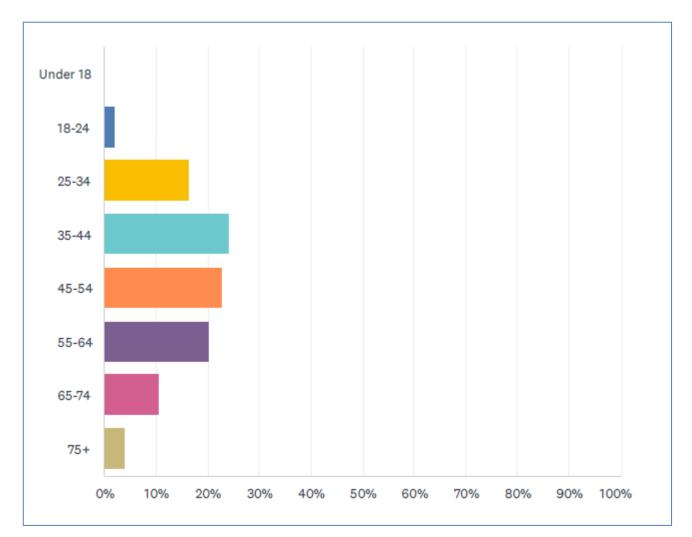
The remaining 2.48% of respondents advised suburbs that were out of region, or provided responses that were too general to include in the above categories.

WHICH AGE RANGE DO YOU BEST FIT WITHIN? (n=654)

18.5% of respondents are aged 0-34 years

46.79% of respondents are aged 35-54 years

34.71% of respondents are aged 55+ years



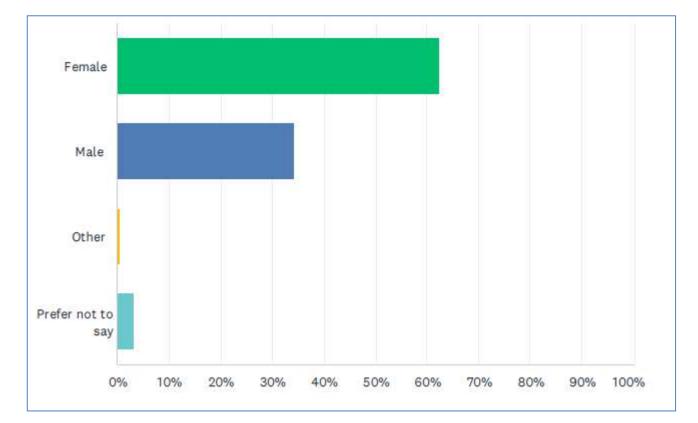
ANSWER CHOICES	RESPONSES	
Under 18	0.15%	1
18-24	1.99%	13
25-34	16.36%	107
35-44	24.01%	157
45-54	22.78%	149
55-64	20.34%	133
65-74	10.55%	69
75+	3.82%	25
TOTAL		654

The low response rate from community members aged 18-24 years is of some concern as it reduces the level of feedback from young adults, which may represent emerging values, perspectives and trends likely to increase in the next 10+ years. While stronger response rates from this demographic segment is not critical to the overall results, future community surveys on waste management would benefit from increased engagement with this segment.

WHICH OF THE FOLLOWING GENDERS DO YOU MOST IDENTIFY WITH? (n=652)

62.27% of respondents are female

34.05% of respondents are male



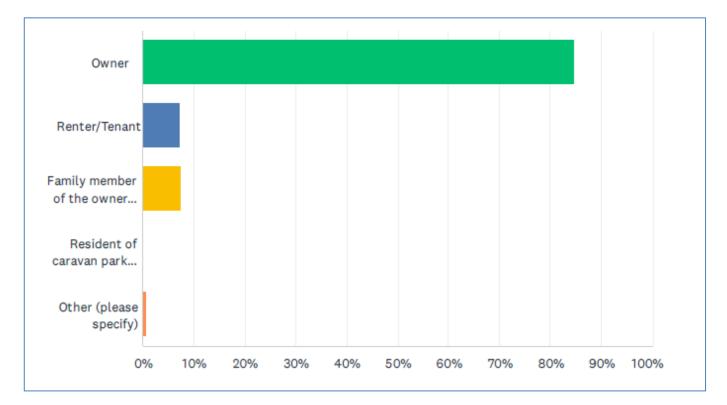
ANSWER CHOICES	RESPONSES	
-emale	62.27%	406
Male	34.05%	222
Dther	0.46%	3
Prefer not to say	3.22%	21
FOTAL		652

THINKING OF WHERE YOU LIVE NOW, WHICH OF THE FOLLOWING BEST DESCRIBES YOUR HOUSING SITUATION? (n=654)

84.56% of respondents own their current residence

7.34% of respondents are renting their current residence

7.49% of respondents are a family member of the owner/primary tenant of their current residence



ANSWER CHOICES	RESPONSES	
Owner	84.56%	553
Renter/Tenant	7.34%	48
Family member of the owner or primary renter/tenant	7.49%	49
Resident of caravan park or campground	0.00%	0
Other (please specify)	0.61%	4
TOTAL		654

The following notable differences were identified when comparing responses from owner-occupied households with responses from non-owner-occupied households:

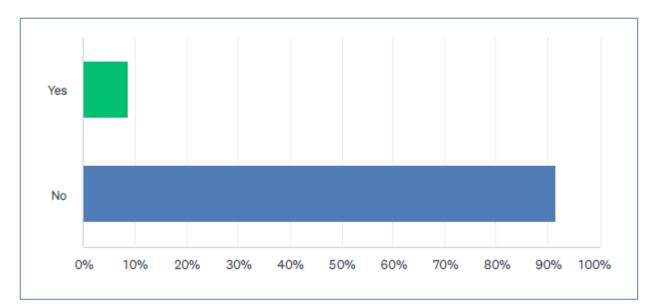
- 51.28% of respondents from <u>non-owner-occupied households</u> advised a preference for *an additional charge at transfer stations and landfill sites (to cover the State Waste Levy) rather than include the Levy with Rates Notices,* compared to **61.19%** of respondents from <u>owner-occupied households</u>.
- **74.36%** of respondents from <u>non-owner-occupied households</u> agreed that *people don't sort their recycling correctly because they aren't sure what belongs in each bin,* compared to 62.69% of respondents from <u>owner-occupied households</u>.

• **57.9%** of respondents from <u>non-owner-occupied households</u> agreed that *FOGO bins should be mandatory for everyone within a town area,* compared to 41.27% of respondents from <u>owner-occupied households</u>.

DO YOU IDENTIFY AS HAVING A DISABILITY THAT MIGHT AFFECT YOUR ABILITY TO MANAGE HOUSEHOLD WASTE? (n=651)

91.55% of respondents answered No

8.45% of respondents answered Yes



Yes	8.45%	
162	0.43%	55
No	91.55%	596
TOTAL		651

The following notable differences were identified when comparing responses from respondents that identified as having a disability with respondents who did not identify as having a disability:

- **50%** of respondents that <u>do identify as having a disability</u> rated *every household paying the same amount regardless how much waste they generate* as important, compared to 35.8% of respondents that <u>do not</u> <u>identify as having a disability</u>.
- 78.85% of respondents that <u>do identify as having a disability</u> rated residents sorting their waste accurately as important compared to **90.99%** of respondents that <u>do not identify as having a disability</u>.
- 70% of respondents that <u>do identify as having a disability</u> rated *Council moving towards "best practice" in waste management* as important, compared to **80.07%** of respondents that <u>do not identify as having a disability</u>.
- 74% of respondents that <u>do identify as having a disability</u> agreed that *Council should require proof of local residency at landfill and transfer stations,* compared to **85.54%** of respondents that <u>do not identify as</u> <u>having a disability</u>.
- 41.67% of respondents that <u>do identify as having a disability</u> advised a preference for *an additional charge at transfer stations and landfill sites (to cover the State Waste Levy) rather than include the Levy with Rates Notices,* compared to **61.37%** of respondents that <u>do not identify as having a disability</u>.

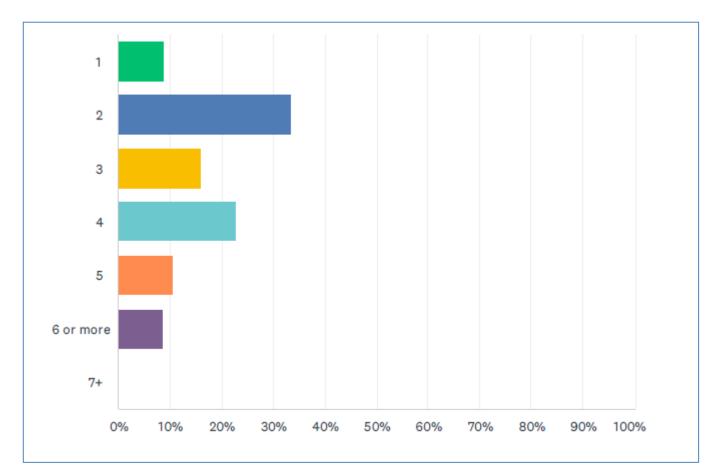
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- **50%** of respondents that <u>do identify as having a disability</u> agreed that *if FOGO bins cannot be optional we shouldn't have them at all,* compared to 39.13% of respondents that <u>do not identify as having a disability</u>.
- **59.09%** of respondents that <u>do identify as having a disability</u> would prefer *not to pay anything for a fortnightly FOGO service,* compared to 43.51% of respondents that <u>do not identify as having a disability</u>.
- **63.64%** of respondents that <u>do identify as having a disability</u> would prefer *not to pay anything for a fortnightly FOGO service*, compared to 41.48% of respondents that <u>do not identify as having a disability</u>.

HOW MANY PEOPLE NORMALLY LIVE IN YOUR RESIDENCE? (n=653)

42.11% of respondents have 1-2 people living in their residence

38.9% of respondents have 3-4 people living in their residence

18.99% of respondents have 5 or more people living in their residence



ANSWER CHOICES	RESPONSES	
1	8.73%	57
2	33.38%	218
3	16.08%	105
4	22.82%	149
5	10.41%	68
6 or more	8.58%	56
7+	0.00%	0
TOTAL		653

Please note the answer option "7+" was removed from the survey before it went live.

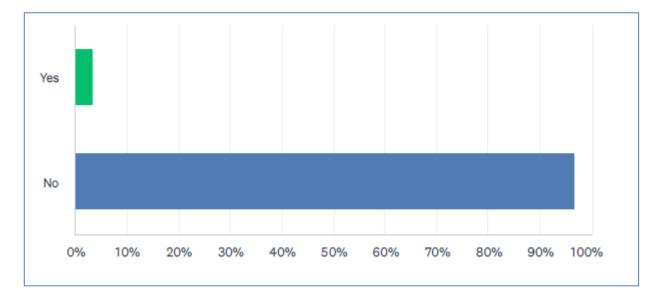
The following notable differences were identified when comparing responses from 1-2 occupant (smaller) households with responses from 3+ occupant (larger) households:

- **49.61%** of respondents from <u>smaller households</u> rated *households paying in proportion to the amount of waste they generate* as important, compared to 31.38% of respondents from <u>larger households</u>.
- **54.33%** of respondents from <u>smaller households</u> rated *the cost to manage waste being proportionate to how much waste each household generates* as important, compared to 39.23% of respondents from <u>larger households</u>.
- **64.83%** of respondents from <u>smaller households</u> advised a preference for *an additional charge at transfer* stations and landfill sites (to cover the State Waste Levy) rather than include the Levy with Rates Notices, compared to 55.63% of respondents from <u>larger households</u>.

DO YOU OPERATE A BUSINESS WITH A COUNCIL WHEELIE BIN SERVICE? (n=653)

96.63% of respondents answered No

3.37% of respondents answered Yes



ANSWER CHOICES	RESPONSES	
Yes	3.37%	22
No	96.63%	631
TOTAL		653

HOW IMPORTANT IS EACH OF THE FOLLOWING TO YOU? (n=602)

Each household should pay in proportion to the amount of waste they generate **39.33%** of respondents rated as <u>important or very important</u>, compared to 29% not important.

Every household should pay the same amount regardless how much waste they generate **36.91%** of respondents rated as <u>important or very important</u>, compared to 32.89% not important.

The cost to manage waste should be proportionate to how much waste each household generates **45.81%** of respondents rated as <u>important or very important</u>, compared to 22.48% not important.

Council should recover as much recyclable material as possible from waste to minimise what goes to landfill **91.02%** of respondents rated as <u>important or very important</u>, compared to 1.83% not important.

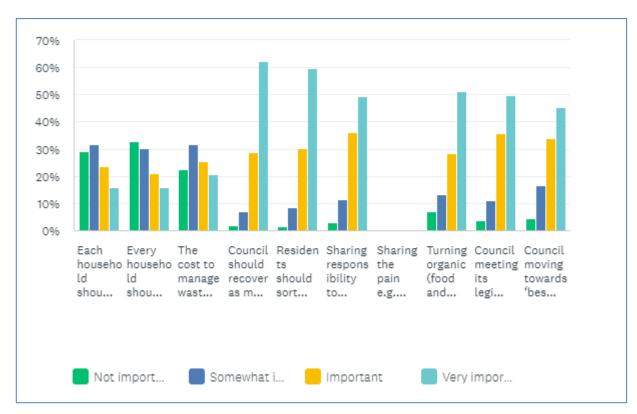
Residents should sort their waste accurately into the different household wheelie bins provided **89.85%** of respondents rated as <u>important or very important</u>, compared to 1.5% not important.

Sharing responsibility to reduce the impacts of waste management on the environment **85.54%** of respondents rated as <u>important or very important</u>, compared to 2.86% not important.

Turning organic (food and garden) waste into compost rather than putting into landfill **79.74%** of respondents rated as <u>important or very important</u>, compared to 7.14% not important.

Council meeting its legislative obligations for waste management **85.43%** of respondents rated as <u>important or very important</u>, compared to 3.69% not important.

Council moving towards 'best practice' in waste management, especially in environmental impacts **79.23%** of respondents rated as <u>important or very important</u>, compared to 4.36% not important.

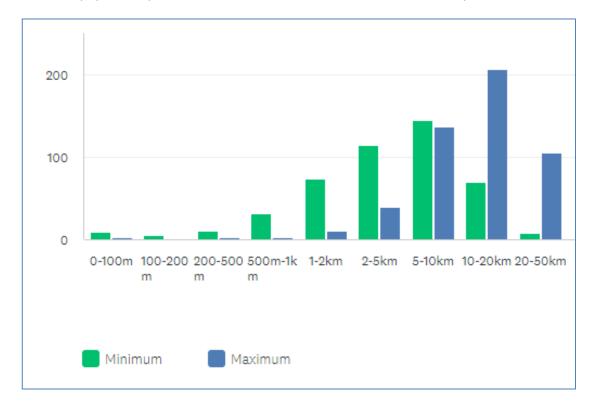


•	NOT IMPORTANT ¥ AT ALL	SOMEWHAT IMPORTANT	IMPORTANT ¥	VERY IMPORTANT	TOTAL 🔻
Each household should pay in proportion to the amount of waste they generate	29.00% 174	31.67% 190	23.50% 141	15.83% 95	600
Every household should pay the same amount regardless how much waste they generate	32.89% 196	30.20% 180	20.97% 125	15.94% 95	596
The cost to manage waste should be proportionate to how much waste each household generates	22.48% 134	31.71% 189	25.34% 151	20.47% 122	596
Council should recover as much recyclable material as possible from waste to minimise what goes to landfill	1.83% 11	7.15% 43	28.62% 172	62.40% 375	601
Residents should sort their waste accurately into the different household wheelie bins provided	1.50% 9	8.65% 52	30.12% 181	59.73% 359	601
Sharing responsibility to reduce the impacts of waste management on the environment	2.86% 17	11.60% 69	36.13% 215	49.41% 294	595
"Sharing the pain" – eg, some people have to drive further to keep overall costs down	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0
Turning organic (food and garden) waste into compost rather than putting into landfill	7.14% 43	13.12% 79	28.41% 171	51.33% 309	602
Council meeting its legislative obligations for waste management	3.69% 22	10.89% 65	35.85% 214	49.58% 296	597
Council moving towards 'best practice' in waste management, especially in environmental impacts	4.36% 26	16.42% 98	33.84% 202	45.39% 271	597

Please note the answer option "Sharing the pain" was removed from the survey before it went live.

DISTANCE FROM YOUR HOME (PLEASE INDICATE BOTH THE MINIMUM AND MAXIMUM DISTANCE) (n=552)

The most popular response for minimum distance was 5-10kms (145 responses).



The most popular response for maximum distance was 10-20kms (207 responses).

	•	MINIMUM • M	AXIMUM 👻
•	0-100m	81.82% 9	18.18% 2
•	100-200m	100.00% 5	0.00% 0
•	200-500m	84.62% 11	15.38% 2
•	500m-1km	94.12% 32	5.88% 2
•	1-2km	87.06% 74	12.94% 11
•	2-5km	74.68% 115	25.32% 39
•	5-10km	51.42% 145	48.58% 137
•	10-20km	25.27% 70	74.73% 207
•	20-50km	7.08% 8	92.92% 105

Comments

Please note the following section is verbatim and has generally not been corrected for respondent typos.

I don't want a waste management station on my back door step, but, it needs to be easily accessible.

Not to be in flood zone

RE-open the facility at Murphys Creek.

I do not put green waste in the bin, I mulch all mine, do not want your b*****t 3 bins, put a landfill at plainland should not ring their waste to Gatton

Lots of side road dumping happening out our way.

Current location of Withcott transfer station is great. Not a busy location, easy to get to, great service. Would like to recycle more there.

Not too far to travel Not too close for smell

Not in the proposed GWIZ section, I'm happy to continue taking my excess to grantham, my local transfer.

There are NO transfer stations on the Plainland Crossing side of the Warrego Highway. Our nearest is the tip at Laidley.

When I need to use a trnfer station, i travel a round trip of approxamatley 60km. Previously it was 10km.

No concern about location. It has to be done and available.

Don't care how far the dump is as I manage my waste well and do dump runs as needed, trying to donate or upcycle or give away before finally going to landfill

I live close to town so I go to the landfill site.

No more than 20 -30 kms away

If it is too far you will get more illegal dumping. but i wouldn't like to live near it.

Pice of fuel limits distances

As is now is fine

You closed Lockrose such a stupid decision

We had a transfer station at Lockrose and you have closed it. I am now required to drive 25 kms if I need to take anything. The decision to close it was not made with community consultation, and decisions were reached from knee jerk reactions to an unseasonal-ably wet weather.

Brightview transfer station should be opened back up

Personally I have never had to use a Transfer Station.

Have we spoken to Wagner group about supplying waste to their recycle facility that with recycle household rubbish into things such as a sustainable Aviation Fuel

Far enough away to minimise noise and smell issues but close enough to be convenient for drop offs.

There was one at lockrose 2days a week. Hardly used it but handy when ne,

People have to understand that tranfer stations are not smelly as the general waste is removed regularly. They could be made more pleasing to the eye with the planting of trees and shrubs.

Nil

Local dump needs more hours. Half day Daturday and full day Sunday is not enough for workers

Happy to travel to correctly dispose of waste, esspecially if there is no fees involved.

I do not agree with transfer stations in the Lockyer Valley, there is already a rodent issue out here and there is flooding issues that have not been addressed by the council. To implement transfer stations is a ridiculous idea whereby council will be looking to reduce the curb side collection, thereby their costs while still charging the rate payers the same cost.

The lockrose station was closed and now we have to drive a long distance to the Laidley tip, which incurs extra costs for fuel and on top of that we have to pay to the dump. There's no 'free waste at least we've never experienced it.

Should be located in an area that takes into consideration the environment and any wildlife habitat.

The more FREE transfer stations the better!

Happy to drive a distance but definitely wouldn't be keen having it right next door from a smell, pest and traffic perspective

Had a transfer station at Lockrose that was always busy amd council closed it, now there is rubbish all around the streets and being dumped in the bush

Already have one closer than that.

we had one, you closed it.

No one wants to live near a landfill or waste management transfer station, however it still needs to be accessible to public

No one wants the stench from the dump. It was the reason we didn't buy at adare. It stinks

Both Helidon and Withcott transfer stations should be open all weekend for working ratepayers!

The easier it is to dispose of waste the better

Where it is now is fine

Bring back the rural skip bins a round trip to the tip is 1.5 hrs

As we are rural, we don't have much waste. Waste infrastructure needs to be closer to higher populated areas to assist with cost reduction on transporting waste to the refuse infrastructure for both council and residents.

Needs to be away from residents to avoid traffic and smell

Smells, Noise, pollution

Very annoying when our local transfer station was closed when it was so we'll used and needed. Now it costs a fortune in petrol travelling to the Laidley dump

Our now closest is laidley due to lock rose being closed

I wish the local waste transfer facility was open more hours to make it easier for locals to dispose of waste. This may help with illegal dumping locally as well.

If I need to make a trip to drop stuff off we would usually wait until we have a full trailer load to make the trip worth it rather than lots of small trips so distance isn't a massive concern.

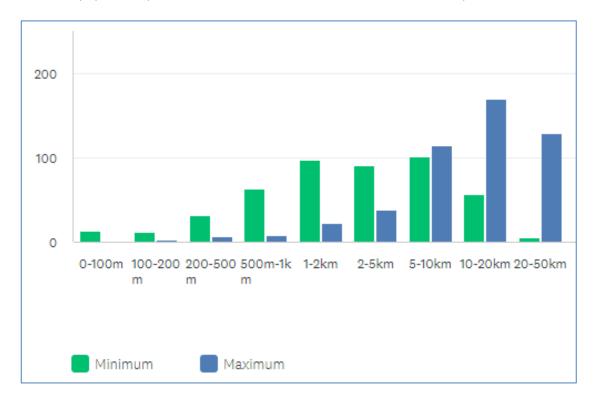
Don't want to have to drive a long way to get there but I don't want it near my home

I don't mind where the transfer stations are. I can normally fit all I need to into my bins.

I love in town and wouldn't want to have to travel more than 20 km to the tip

DISTANCE FROM ANYONE'S HOME (PLEASE INDICATE BOTH THE MINIMUM AND MAXIMUM DISTANCE) (n=543)

The most popular response for minimum distance was 5-10kms (101 responses).



The most popular response for maximum distance was 10-20kms (170 responses).

	•	MINIMUM	MAXIMUM •
•	0-100m	100.00% 13	0.00% 0
•	100-200m	85.71% 12	14.29% 2
•	200-500m	84.21% 32	15.79% 6
•	500m-1km	88.73% 63	11.27% 8
•	1-2km	81.51% 97	18.49% 22
•	2-5km	70.54% 91	29.46% 38
•	5-10km	46.76% 101	53.24% 115
•	10-20km	25.11% 57	74.89% 170
•	20-50km	3.73% 5	96.27% 129

There were no notable differences in results between "your home" and "anyone's home".

Comments

Please note the following section is verbatim and has generally not been corrected for respondent typos.

Not to be in flood zone

I believe if people had to drive too far there could be more illegal dumping of rubbish.

Smell would carry. I would be extremely disappointed if we were to have a transfer station built within range of our place. I believe Ipswich is having these issues - the smell coming from such a place is horrendous.

As long as it's within a 10-20 minute drive from main towns it's realistic.

I don't believe you should be able to build within 20km of a home, as ypthe community will continue to grow and the facility will once again become to close to the community.

It is going to be difficult to find vacant land to site a transfer station on the Plainland Crossing side of the Warrego Highway as it is booming residentially.

No more than 20-30kms away

If it is too far you will get more illegal dumping. but i wouldn't like to live near it.

If the transfer stations are further than 10km I don't think people would use them, probably dump elsewhere

Please don't put transfer stations near people's already established homes

Can't answer for others. Lockrose had 1 nd use took it away!

If there is risk of nuisance, get residents agreement first.

I think those that live outside of town can expect to live closer to waste facilities and in many cases have built in that area long after the waste facility was established

Nil

We are rural and used to noise and smells, closer to town more of an issue.

Environment and wildlife habitat should always be taken into consideration before an area is designated a transfer station.

The more FREE transfer stations the better!

Not sure of health concerns for people living beside?

Same as above

Waste infrastructure needs to be closer to higher populated areas to assist with cost reduction on transporting waste to the refuse infrastructure for both council and residents.

Needs to be away from residents to avoid traffic and smell

More transfer stations means less illegal rubbish dumping

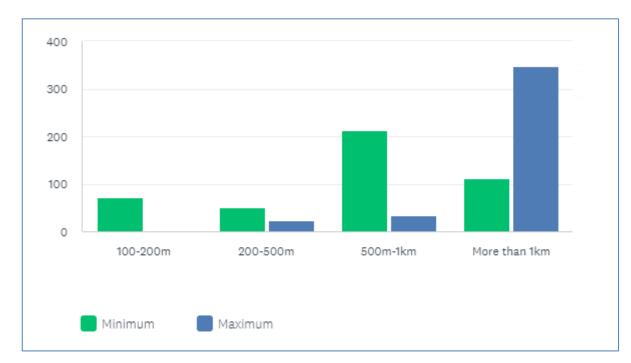
I feel everyone should not need to drive a long time to dispose of waste. I do understand smell does impact how far waste facilities are located.

People move where they move. The tfr stations have been in similar locations forever yet people have moved beside them.

Should be far enough away that smell doesn't impact homeowners

DISTANCE FROM AGRICULTURAL LAND (PLEASE INDICATE BOTH THE MINIMUM AND MAXIMUM DISTANCE) (n=532)

The most popular response for minimum distance was 500m-1km (213 responses).



The most popular response for maximum distance was more than 1km (347 responses).

	▼ МІМІМИМ	 MAXIMUM
▼ 100-200m	97.30% 72	2.70% 2
▼ 200-500m	67.57% 50	32.43% 24
▼ 500m-1km	86.23% 213	13.77% 34
 More than 1km 	24.24% 111	75.76% 347

Comments

Please note the following section is verbatim and has generally not been corrected for respondent typos.

Not to be in flood zone
As long as everything is done to reduce contamination
No maximum required
Just remember , just because it's next door to farming, doesn't mean that residential isn't next to farming,
Agricultural land in the Lockyer Valley is doing just as much harm to the environment with is pesticide and herbicides regimes running into water systems so landfill shouldn't have too much of an impact.
no cross contamination is very important

Run off reasons

Provided the landowners have been consulted and it's not too close to the resident house on property. Also need to make sure environmental protections are in place to prevent contamination of lands.

Bring back lockrose.

On agreement with existing landholders and depends on dwelling location

No maximum

Transfer Stations should be located further away from farms. Especially farms used for cropping because the poisons used on these farms could be hazardous to staff and customers disposing of waste products.

Waste and food production don't mix.

The more FREE transfer stations the better!

Rubbish should be located well away from agricultural land that is everyone's food hub and it's important it remains clean

Food supply needs to be protected from contaminants and pests

This question should be NA

This would need to be higher with appropriate standards for waste run-offs etc.

Underground water could be contaminated if site too close to agricultural land also smell and noise

Refuse/ waste infrastructure needs to away from agriculture as waste can very easily and quickly contaminate agricultural and bring pests and vermin in that destroy agricultural crops etc. which then

creates a secondary problem.

Needs to be away from farms to avoid traffic contamination and smell

For any contamination

I think these numbers are incorrect

This figure doesn't give much space

As I am not a farmer, I was unsure on this question but feel the same distance is far for everyone

The further away from agriculture the better to reduce risk of contamination

DISTANCE FROM CREEKS AND WATERWAYS (PLEASE INDICATE BOTH THE MINIMUM AND MAXIMUM DISTANCE) (n=536)

The most popular response for minimum distance was 2-5kms (174 responses).

300 200 100 0 100-200m 200-500m 500m-1km 1-2km 2-5km 5-10km

The most popular response for maximum distance was 5-10kms (299 responses).

	▼ MINIMUM ▼	MAXIMUM 👻
▼ 100-200m	89.47% 17	10.53% 2
▼ 200-500m	78.57% 33	21.43% 9
▼ 500m-1km	78.57% 66	21.43% 18
▼ 1-2km	76.56% 98	23.44% 30
▼ 2-5km	71.60% 174	28.40% 69
▼ 5-10km	19.84% 74	80.16% 299

Comments

Please note the following section is verbatim and has generally not been corrected for respondent typos.

Not to be in flood zone

Waterways are usually along porous rock/ground and as such waste, esp when it includes toxic waste of which plastics should be included for their ability to become nano particles as it breaks down, can leach into the water table and flow along waterways for quite some distance.

Legislated minimum with proper management in place.

no cross contamination is very important

Run off reasons

Depends on floodways

Distance irrevelant. Ground conditions (slope, run off, subsurface structure) are what count

I don't know the science to answer this question. Whatever the distance is to not impact waterways

Take into consideration the flood levels in extreme situations as the impact of contaminants down stream would be impossible to resolve after the damage is done.

Lockrose was fine...

With relevant risk management practices put in place where needed.

Outside probable maximum flood level or risk mitigated appropriately for whatever ever is 1:20yr ari

We don't need waste accidents in waterways.

The further the better

Transfer Stations should not pose a threat to the environment unless they are in a flood zone, so there should not be any danger to creeks and waterways.

Nil

This would depend on the time of waste being stored and environmental impact of run off.

Waste and clean water don't mix.

This is a very big concern for the LV - what is council's proposal to protect the rubbish if/when

flooding? The contamination that could and will occur would be detrimental to the local agricultural industry and reduce their ability to produce an income.

Very important to keep run-off/pollutants away from creeks and waterways

Keeping waste away from waterways is v important

To put in maximum makes no sense

flooding is more important than distance

Contamination to water

Refuse/ waste infrastructure needs to away from creeks and waterways as waste can very easily and quickly contaminate waterways and creeks via leakage and seepage that destroy water and bird life ecosystems, which then creates a secondary environmental problem. Stringent mitigations would be required to ensure this didn't occur as the Lockyer is known for long periods of drought and then flash flooding.

Like most people, I'm not qualified to answer this or similar questions. I imagine there is legislation and guidelines to ensure adequate environmental protection.

The bigger the better in relation to setbacks from creeks and waterways. More than 10km if possible.

Should not be allowed to be within runoff or under ground table land water ways

this would depend on if the landfill could leak toxins into the water table that runs into creeks and waterways

I guess this question would be dependent on what waste is accepted and how the waste is contained.

I'm no expert on waterways management

As long as they don't over flow into my home

I would expect the experts know the best and safest locations

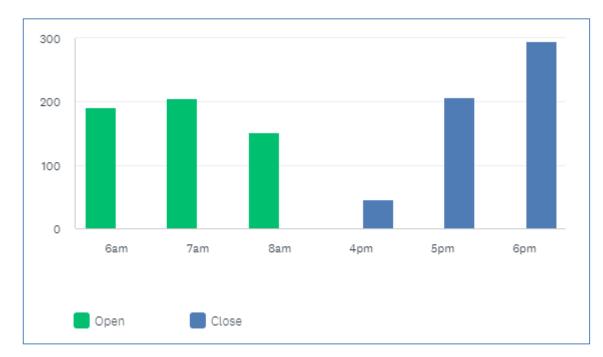
Whoever wrote survey is naughty-I should be able to select same minimum and maximum...... Your maximum isn't high enough

Depends on the catchment. No point being even 10km away if it's still going to leach in wet weather.

The further away from creeks and waterways the better to reduce risk of contamination

FROM THE OPTIONS BELOW, PLEASE INDICATE YOUR PREFERRED OPENING/CLOSING TIMES THAT TRANSFER STATIONS AND LANDFILLS SHOULD BE OPERATED MONDAY TO FRIDAY. (n=551)

The most popular response for **opening** time was **7am** (206 responses).



The most popular response for **closing** time was **6pm** (295 responses).

-	OPEN 💌	CLOSE •
▼ 6am	100.00% 191	0.00% 0
▼ 7am	100.00% 206	0.00% 0
▼ 8am	100.00% 151	0.00% 0
▼ 4pm	2.13% 1	97.87% 46
▼ 5pm	0.48% 1	99.52% 207
➡ 6pm	0.00% 0	100.00% 295

FROM THE OPTIONS BELOW, PLEASE INDICATE YOUR PREFERRED OPENING/CLOSING TIMES THAT TRANSFER STATIONS AND LANDFILLS SHOULD BE OPERATED SATURDAY TO SUNDAY. (n=557)

The most popular response for **opening** time was **8am** (208 responses).



The most popular response for **closing** time was **5pm** (187 responses).

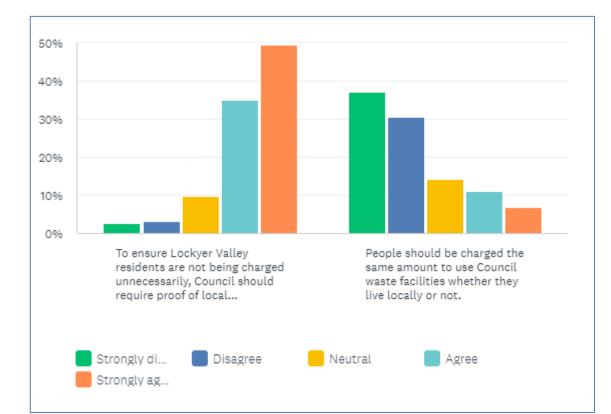
100.00% 166 100.00%	0.00% 0
180	0.00%
100.00% 208	0.00% 0
1.08% 2	98.92% 184
0.00% 0	100.00% 187
0.00%	100.00% 182

PLEASE INDICATE YOUR LEVEL OF AGREEMENT OR DISAGREEMENT WITH THE FOLLOWING STATEMENTS. (n=561).

To ensure Lockyer Valley residents are not being charged unnecessarily, Council should require proof of local residency at landfill and transfer stations.

84.46% of respondents <u>agreed or strongly agreed</u> with this statement, compared to 5.89% disagree or strongly disagree.

People should be charged the same amount to use Council's waste facilities whether they live locally or not.67.8% of respondents disagreed or strongly disagreed with this statement, compared to 17.89% agree or strongly agree.

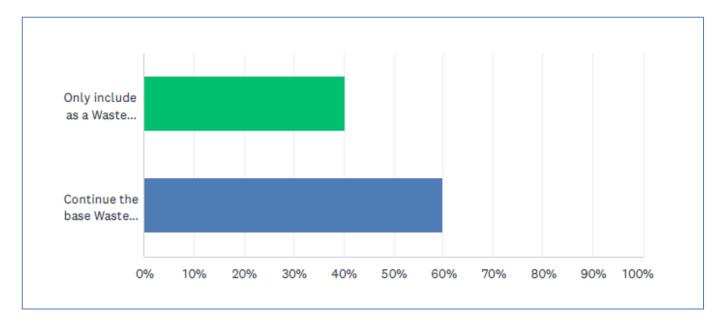


*	STRONGLY - DISAGREE	DISAGREE 🔻	NEUTRAL 🔻	AGREE 🔻	STRONGLY -	TOTAL 🔻
 To ensure Lockyer Valley residents are not being charged unnecessarily, Council should require proof of local residency at landfill and transfer stations. 	2.68% 15	3.21% 18	9.64% 54	35.00% 196	49.46% 277	560
 People should be charged the same amount to use Council's waste facilities whether they live locally or not. 	37.21% 208	30.59% 171	14.31% 80	11.09% 62	6.80% 38	559

WHICH OF THE FOLLOWING IS YOUR PREFERRED OPTION ON HOW COUNCIL SHOULD BUDGET FOR OR RECOVER THE STATE WASTE LEVY FROM RESIDENTS AND BUSINESSES GENERATING WASTE? (n=550)

59.64% of respondents opted to have an additional charge at transfer stations and landfill sites

40.36% of respondents opted for no additional charge at transfer stations and landfill sites



ANSWER CHOICES		RESPONSES	
Only include as a Waste Charge issued with Rate Notices - no additional charges at transfer stations and landfill sites.	40.36%	222	
Continue the base Waste Charge with Rate Notices and have an additional charge at the transfer stations and landfill sites for those who take additional waste there.	59.64%	328	
TOTAL		550	

RECYCLING: TO WHAT DEGREE DO YOU AGREE WITH THE FOLLOWING STATEMENTS? (n=552)

Council should provide each property that has a recycling bin a written notice of what can go in the recycling bin at least once every year

81.35% of respondents <u>agreed or strongly agreed</u> with this statement, compared to 7.43% disagree or strongly disagree.

People don't sort their recycling correctly because they aren't sure what belongs in each bin

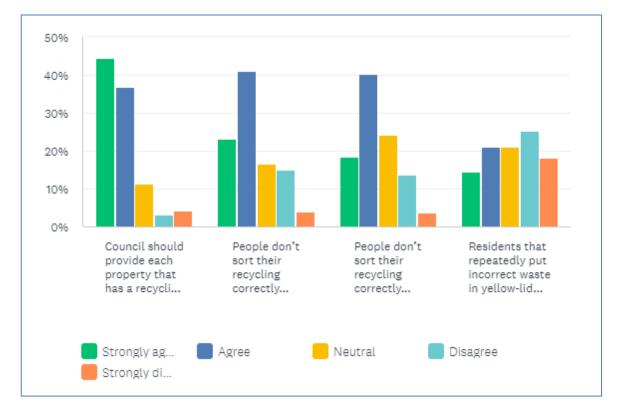
64.25% of respondents <u>agreed or strongly agreed</u> with this statement, compared to 19.05% disagree or strongly disagree.

People don't sort their recycling correctly because they don't really care

58.62% of respondents <u>agreed or strongly agreed</u> with this statement, compared to 17.24% disagree or strongly disagree.

Residents that repeatedly put incorrect waste in yellow-lidded recycling bins should have their bin removed for a period of time

35.52% of respondents agreed or strongly agreed with this statement, compared to **43.53%** <u>disagree or strongly</u> <u>disagree</u>.



	•	STRONGLY _	AGREE 🔻	NEUTRAL 🔻	DISAGREE 🔻	STRONGLY UISAGREE	TOTAL 🔻
•	Council should provide each property that has a recycling bin a written notice of what can go in the recycling bin at least once every year	44.57% 246	36.78% 203	11.23% 62	3.26% 18	4.17% 23	552
•	People don't sort their recycling correctly because they aren't sure what belongs in each bin	23.23% 128	41.02% 226	16.70% 92	15.06% 83	3.99% 22	551
•	People don't sort their recycling correctly because they don't really care	18.33% 101	40.29% 222	24.14% 133	13.61% 75	3.63% 20	551
•	Residents that repeatedly put incorrect waste in yellow-lidded recycling bins should have their bin removed for a period of time	14.39% 79	21.13% 116	20.95% 115	25.32% 139	18.21% 100	549

Comments

Please note the following section is verbatim and has generally not been corrected for respondent typos.

I try to make sure but sometimes things get thrown in the wrong bin by accident

Yellow bins are only helpful when people care enough to recycle properly. Some people don't want a yellow bin but may be happy to have 2 red bins instead.

More commercials about correct recycling, stickers on bins with detailed information, for each colour bin

The answer to the last question is dependent on the reason this was happening repeatedly. If it was a lack of understanding, education is the answer. If it was laziness or no room in their red lidded bin, the service should be removed.

Should be made aware by council, under the possibility of a fine

People are most likely not recycling because there bin is full after a week but it's only collected every second week as most packaging is recyclable so more goes into recycling then rubbish forcing people to have to use the rubbish bin for recycling

Repeat offenders should be charged for their laxity.

Good idea periodically reminding people of the correct items for recycling. Some people wouldn't care about recycling, whereas others would try and do the right thing.

People will use other bins or throw it away, as they don't care.

This will only make them lazier. Fine.

But of their Bin is removed their rates should decrease also

If council remove bins for a period of time, I believe those people will dispose their rubbish on the street or beside a road so council will have to pick it up anyway, more cost to ratepayer

I would like to see both bins picked up each week to encourage recycling and a green waste bin

As long as this is rubbish and not people putting in plastics they think are recyclable as council doesn't recycle enough.

Bin should be left with notice in bin or notice left in letter box. Most people just need education

Maybe some warnings and education first

Council should provide tip vouchers on their rates notices.

How do you police what goes in the bin as they are emptied mechanically?

But how will you know if they are putting wrong things in the recycling bin. I do the right thing but I know people who visit just put it anywhere

Depends on the reason. I think most people like to to the right thing. Better education is needed. We have neighbours who aren't from Australia and they put both bins out each week for 2 years now. I don't get it, but maybe they don't understand what the yellow bin is for?

Send out stickers to put on there bins and maybe even send out a compost bin for a small fee

People pay for the bin anyway so when you remove it are you going to remove the charge??? Some people would be happy not to have Ben and not pay f8r it.

They should be taught and if repeatedly offend then fined.

Education is key. Perhaps some people need extra help on what can and can't be recycled. It's not always clear and mistakes are easy to make.

They should be fined.

They should get a warning and training before a bin gets taken but if I bin gets taken then they will just put all waste in one bin.

I don't have much recycled waste, I take my recycle bin to the kerbside every 4-6 weeks. I am charged for a collection every time the truck drives past my road frontage.

You are not going to go through wheelie bins at each house. Education is the key

Their waste levy charge should have a % increase until they comply.

Removing the yellow bin only diverts more recyclable material to landfill. A fine or additional charge would discourage misuse of the yellow bin.

Repeat offenders should be warned and charged. Absolute ignorance and selfishness. If you take away their waste facility these are the type of people who will dump roadside instead. If you charge them they might learn a lesson.

Written warning , subsequent fine

Somewhat agree. However owners can't control if other people put items in their bin whilst it's on the curb side

People who repeatedly put incorrect waste in the yellow bin should be charged additional cost on the next rates notice

If they constantly have incorrect waste in the bins they should be fined

It all gets put in the one bin at the dump anyway, so what is the difference?

Some residents have language difficulties and do not understand what can be placed in each bin. Removing a yellow bin for a misdemeanor would only mean less recycling going in the appropriate bin.

More education is needed to help people identify what can be recycled. Taking away a bin is not necessary - just tell them that it is being monitor and a charge will be incurred if incorrect usage is identified. Tell them there are camera's on the trucks identifying each bin that is tipped.

Recycle bins should be collected weekly along with general waste. We were told that 80% of waste can be recycled, but it only gets collected every 2 weeks?? I fill mine with correct items almost every week.

Put a big sticker on the bins of what can be recycled

Or charged extra

Maybe a warning of what is incorrect, how impacts system, cost of their mistake & potential to be fined rather than remove bin - endgame is to recycle n correctly, removing yellow bin means it all goes in red bin

It would cost council too much to monitor individual bins and then remove them. Removing them would mean that people would put everything in the red bins, sending more to landfill.

This and all previous questions are designed to get the answers Council wants. Where are there "comments" area for all questions?

That won't solve the problem they should be warned and fines

Further education required

Some people might just do it because the red bin is full.

Withdrawing the privilege would probably lead to more illegal dumping.

It would go into land fill somehow or they will dump any

Educate instead

3 notice warning then a fine. Also give the choice at a small fee to purchase a larger recycling bin as there is not always enough room

The should be given a warning and education first

Perhaps a fine after a suitable education period. Removing the bin does nothing to prevent the actual behaviour and forces them to include all rubbish into the same bin during the exclusion period.

Doesn't hurt to check what goes into a bin.. some ppl are just lazy. Nd yes lose their bin if not using it right!!!

And/or a financial penalty to account for impacts for sorting/state levy

Charge them a contamination fee to disincentivise their behaviour after x events

On going education on the issue would perhaps be more productive. To take the bin away may lead to other less appropriate disposal behaviour.

All recycling should be clean when going in the recycling bin.

Reminder notice to be sent out perhaps

I'd prefer to get rid of it completely and have 2 red bins

I wouldn't remove the bin from those who put the wrong rubbish in it as they would just dump illegally anyway and it will just end up in landfill

I don't have a bin service and have to sort recycling otherwise it costs a fortune to take all my rubbish to the dump!

Fines should be issued for repeated incorrect recycling. Taking a bin away will only allow them to put everything into 1 bin... which is promoting laziness. A fine (regardless of how angry it makes them) will get the point across. Or the cost can be added to their rates bill.

People don't even read the information on the lid of the yellow bin. I heard of one council that had a couple of dual cab vehicles with an 8x5 trailer, a couple of people from council and 3 volunteers in each vehicle. They would go to selected areas and inspect random bins before pickup. Genuine recycling would be left in the bin and non recyclable material would be put in a strong bag with a standard note attached saying why this has been done. I heard this from a lady that was a volunteer about 7 years ago. She said it worked quite well.

People will end up dumping rubbish in the bushland

Nil

Definitely. If people have demonstrated that they aren't willing to learn or do the correct thing they shouldn't have the opportunity to sabotage everyone else's efforts

Thought: an incentive program for doing the right thing, example "best recycling town award similar to existing "tidy towns" program that has been on in the past.

Package labels are becoming misleading, stating items are recyclable however they cannot go in out yellow bins.

Any recycling will end up in landfill if bins are removed for a period. Perhaps a fine is better

Take it but charge them for sorting it. If you don't take it they will dump it elsewhere.

3 strikes and you're out, remove the bin completely

You cannot punish someone who hasn't had the appropriate education towards recycling.

If they are putting the wrong things in the bin in the first place they won't care that they don't have an option.

Written advice should be given to rental properties & agents so that foreigners understand the coloured lids better

Many people do care, some do not! By now people should be aware of the problems of contamination in recycling bins. There are pictures of what can and can't be recycled on the lid. If the bins are contaminated, fines should apply. The offenders would soon learn!

I know that some councils do random checks of recycle bins prior to pick up to ensure waste items are legit recyclables. If not, bins are marked and are not picked up. The householder is also duly advised. The council would need to assess which is more economical - paying people to check the bins or wear the cost of dealing with contaminated recycle waste.

Educate people not punish them! Collect recycling bun weekly, too.

Just send a pamphlet out via email with rates notice if you believe people out the wrong times in recycling bins

Doesn't really solve the problem - a fine may be more appropriate. Action may depend on how much time and energy it costs to remove the contaminant

Provide further education

It gets tipped into a truck. How would they even know what is in the bins.

By removing their bin you aren't educating, it is punitive. The goal first should be to reward, publicly those doing the right thing. This will generate better results than punishments. Only if it is continually

occurring and the resident isn't responding to positive reinforcement or education, should it be punitive. If you go punitive go for a fine. But also we leave bins on the street... anyone can put stuff in your bin while it is there. You can't be responsible for that.

Fine them.

Do not agree with removing yellow lid bins, that would only reduce the recycling further. Green waste bins would help

If it is known that they put the wrong waste in the yellow bin maybe they should get a warning and if they do it again charge them an additional fee.

Education on what to recycle may improve this but removing someones bin will only encourage illegal dumping. The same with charging huge amounts at the transfer station. I get charged a different amount every time I go. And people are struggling at the moment. Increasing their rates is going to cause even more issues. Would be lovely if council could focus on improving things for residents rather than punishing them or charging them even more than they already are

How would you police (CHECK) the contents of yellow lidded bins?

we pay a fortune for these bins, and we never asked for them, so ease up on us, life is hard enough without rubbish police annoying us.

Although this sounds like a great option, how would you identify which bin is disobeying the rule?

A notice should be sent to these people explaining what goes in yellow lid bin. A fine for repeat offenders.

Written warning and a reminder on what can be recycled would be beneficial

Perhaps a fine?

A warning before removal

Probably will lead to more roadside rubbish and therefore greater cost to council to clean up.

What is that going to prove or do? It will just make them over fill their red bin and have rubbish everywhere on the street

Council should do an advertising campaign to help ratepayers know what can be recycled and what can't be!

A notice go to the residence if repeatedly done. If continues take yellow lid away but add extra red bin.

People know what the correct recycling items are and seemingly dont care - a charge or removal of bin might make them do the righ

Education and motivation is infinitely more powerful than enforcement

Educate

Or at the very least fined. There are places in Japan that successfully have their residents

appropriately separate their waste. Kamikatsu has reached a zero waste in three years.

No they should be fined for it

Just means they will put it in the red lid waste bin

Unfortunately contamination in bins needs to be sorted at the mrf to avoid whole loads going to landfill. Education and engagement with those putting non recyclable items in the bin will be more beneficial.

The should be fined

Going back to the dumps, we pay enough bloody rates to use now. We should not be charged more when we use these facilities. Wake up

Why is it the residents job to worry about that, I didn't ask for a recycling bin I was happy with just one bin service

Or fined

Provide more written notices to properties, with simple instructions and pictures not everyone has the internet.

We need recycling to go once a week instead of fortnightly. The green bin option that council is trialling for kitchen waste is pointless as most people give scraps to their animals. We would have to much waste with red bin only being collected once a fortnight.

In some councils in Victoria they have bin inspectors who check bins randomly to see if people are complying. They then notify those bin owners who were checked on how they "scored". My sister has been praised a few times on her recycling.

If the transfer stations were free, on the occasion that we had too much rubbish for normal bin and then put it into the recycling bin, rather than paying at the transfer station, well that's councils fault. Plus it's 40 mins drive to our closest transfer station now, since you took away our Stockyard Creek bins!

Education is needed.

regarding the last question - there are some things put in the recycle bin that clearly do not belong eg food scraps or clearly rubbish etc. however there would be confusion about takeaway coffee cups and long-life containers - are these recyclables?

Residents that put incorrect items in the yellow bin should have a large sticker attacked to the lid with an explanation about the incorrect item. Done in Sydney where the sticker has a list of items/matters (like soft plastic found) and the offending item gets a manual tick. Spot checks should be made accordingly and the bin not be collected on just that one day.

They should be educated on what does and does not go in

I would make it a 3 strikes and your out system

They should be sent a fine to encourage them to do it correctly

The lvrc should educate the public as to what can be recycled that is just not standard eg balls of alfoil, things that are made up of multiple materials cannot go in the yellow bin, what metals can go in the yellow bin

If this happens I believe these people will fill their red bins and then start dumping the rest where ever they can.

Education and advocacy is super important.

Why should I pay more for waist because people can't recycle properly

I try my best to recycle and sometimes it is very confusing what items can be recycled so I feel that a list yearly would be very helpful. In the case of removing yellow lid bins for incorrect recycling may be hard as all bins are placed on one side of the road therefore differentiate between properties may not work.

Waste varies from week to week, sometimes to get rid of waste, it goes into yellow bin.

8'D Impose a penalty

I have concerns about charging people extra to take additional rubbish to the transfer station if they live in the catchment as it risks more dumping on roadside . I think a lot of the incorrect rubbish in bins is people being lazy.

The implementation of education should be prioritised. If the matter is ongoing then they should be fined or charged for the excess waste disposal and costs of the recycling being contaminated by non recyclable waste.

Should be a written warning first.

Good punishment but where does their rubbish go, it'll just accumulate and then neighbours will complain

This causes more recycling going into landfill unnecessarily. Maybe a fine for persistent infringements instead

An email would be better than a written communication annually.

Need to be educated and if still not complying then fined.

Recycling needs to be collected more than once a fortnight

I think a penalty for not sorting correctly is a good idea, but removing the bin won't help educate people. Maybe issue a letter first time, then inspect bit at next collection and make them sort before emptying again

We need the following: - a green waste bin - a compost bin for food scraps that gets lifted once a month

They should be fined. It costs money to recover. We need to reduce waste

How do you know who is responsible? You can't..... So what relevance is this question?

They should be charged for having to dump the contents of the recycling bin or... Perhaps their recycling bin should be replaced with a general bin and they be charged for the 2 bins. It's a balance as we don't want to compound the already huge dumping and littering problem in our community. Need to focus more on 'why' people aren't recycling. This can't be a cost to people doing the right thing and the people who are also out picking up rubbish from the side of the road and also reporting the dumping of litter.

It bins removed because that only increases red lid landfill waste But instead a small fine or penalty for second offence (first offence is a clear warning)

Then it would go in general waste. Perhaps a first warning letter and fined for repeated breaches

How do you monitor those who do not seperate their rubbish correctly?

No removed but fined

Not the answer. Educate first. Penalty next.

Removing the yellow bin promotes the recycling going into general waste. Repeat offenders need a monetary motivation/fine to stop using the wrong bins

FOGO: TO WHAT DEGREE DO YOU AGREE WITH THE FOLLOWING STATEMENTS? (n=552)

I support the concept of reducing the amount of organic waste going to landfill. **78.6%** of respondents <u>agreed or strongly agreed</u>, compared to 9.59% disagree or strongly disagree.

I understand those with a FOGO bin service would need to pay for it.

49.91% of respondents agreed or strongly agreed, compared to 31.61% disagree or strongly disagree.

I'd prefer not to sort my waste and accept that this would result in higher waste management costs which Council would pass along to me.

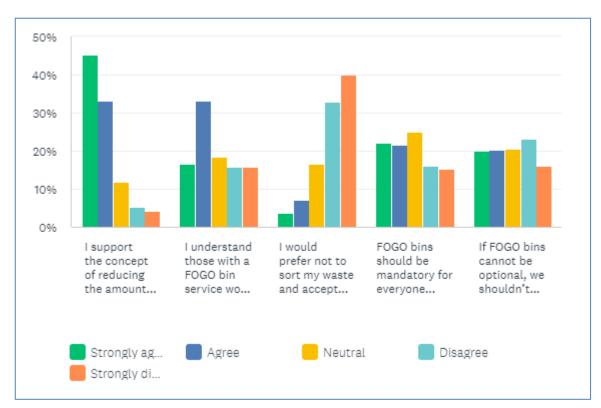
10.76% of respondents agreed or strongly agreed, compared to 72.73% disagree or strongly disagree.

FOGO bins should be mandatory for everyone within a town area.

43.66% of respondents <u>agreed or strongly agreed</u>, compared to 31.34% disagree or strongly disagree.

If FOGO bins can't be optional, we shouldn't have them at all.

40.41% of respondents <u>agreed or strongly agreed</u>, compared to 39.1% disagree or strongly disagree.



	•	STRONGLY -	AGREE 🔻	NEUTRAL 🔻	DISAGREE 🔻	STRONGLY -	TOTAL 🔻
•	I support the concept of reducing the amount of organic waste going to landfill.	45.39% 246	33.21% 180	11.81% 64	5.35% 29	4.24% 23	542
•	l understand those with a FOGO bin service would need to pay for it.	16.64% 90	33.27% 180	18.48% 100	15.71% 85	15.90% 86	541
•	I'd prefer not to sort my waste and accept that this would result in higher waste management costs which Council would pass along to me.	3.71% 20	7.05% 38	16.51% 89	32.84% 177	39.89% 215	539
•	FOGO bins should be mandatory for everyone within a town area.	22.20% 119	21.46% 115	25.00% 134	16.04% 86	15.30% 82	536
•	If FOGO bins can't be optional, we shouldn't have them at all.	20.11% 107	20.30% 108	20.49% 109	23.12% 123	15.98% 85	532

Comments

Please note the following section is verbatim and has generally not been corrected for respondent typos.

I compost my green waste. Weeds do go in my red bin. Again, these green bins are only useful if people care enough to separate their waste properly.

Drop offbins available to public in the main town a sa drop off option

There are many people who choose to do their own composting / have chickens etc - both within the town area and outside it. For those areas where there isn't a high interest in FOGO, could there be a central point for people to take their compostable waste that is then collected regularly by Council?

You cannot possibly take any more from the ratepayers

I live rural and all my organic waste goes back into the earth. I don't wish to have a FOGO bin and won't comment on others.

We do not want more charges forced upon us especially when we live rural and recycle food waste ourselves.

They should be free and people will use them.

People who don't want them and are given them will not use them properly anyway.

I'm it within the town centre, and I compost my veggie scraps mostly, I don't see the need for a gree waste bin, as my leaf matter and lawn clippings etc. are not collected. I mulch or burn.

For those able to prove that we already mulch over 90% of organic waste should not have to have/pay for them. Our recycling bin is rarely more than half full on a normal fortnight. We also sort those 10cent containers separately and cash them in at approved collection points

They would better in a suburban area but probably not for acreage blocks

Still need red bin picked up every week!

My dayghter started doing the right thing but because of maggots in the kitchen and the bin she stopped

If people want to participate they should. For a family of 4 including 2 children in nappies- a fortnightly collection of general waste is not practical and would result in our family doing a weekly tip run which would increase our waste cost significantly. For singles/couples/elderly I can see it being a wonderful option.

We have been composting all our fruit and vege scraps for over 50 years. We generate lovely soil for our gardens. We DO NOT want nor NEED a FOGO bin. I hope we dont get charged for having the service available if we reject having a bin.

If we sort out rubbish for these FOGO bins our rate for rubbish on the rates should be minimised due to less rubbish going to landfill

I have multiple compost systems on a semi rural property so would have no need. Many of the towns in the area have large blocks and may be composting themselves. If the council cares about the next generation they would do what they could to encourage it - eg compost the green waste themselves and give it back to FOGO bin holders for their gardens - most people building here have cleared their land to build, are probably buying back in soil/compost to plant trees and plants.

If I can get rid of green waste myself it should not be a charge

I don;t through food out, why should I be carge for a service I don't need or will use?

All in - maximum effectiveness if all households get one. Opt in only encourages people who are already keen; fence sitters and those against would have no motivation to participate. Mandatory fogo would be shipped over time once people get used to it.

Any household using FOGO bins and reducing food scraps going to landfill will be a step in the right direction. Once some start it will encourage others to get onboard.

People on farms probably already have compost and chickens. They wouldn't need a fogo bin.

FOGO or Green waste bins should be optional with a minimal charge to the resident as use of green bin greatly reduces the rubbish going to landfill. Currently, I estimate at least half of General waste bins would be green waste.

FOGO should be optional Have you thought of a collection point that could be set up maybe at Coles, IGA, Woolies as examples - large carparks where people go (or have easy access) a few times a week and are always open. FOGO trucks could do collections daily to stop environmental issues. FOGO is a great idea that needs to be utilised better by the community, but I would struggle to fill a bin over many weeks & financially I would struggle with the extra forced cost... but would be happy to take my veggie scraps to a bin at Coles etc. At the moment I take my scaps to work for a staff member who has chooks so my scaps are not going in the bin very often.

I have no need for a green waste bin so don't want to have to pay extra in my rates for those who do want them.

Because I have a compost heap at home, I feel a bit torn on the FOGO bin. It would be smellier than a compost heap where waste can be covered when added

If people or businesses have them, they should be charged for them Not charge all residents for a small amount of people

It shouldn't add much cost to the rates as council will benefit from the compost

Rural properties often do their own FOGO so should have optional availability as they may not put food waste in the bin anyways (feeds chickens)

Our household composts and reuses any waste. I don't want to be forced to have and pay for a FOGO bin that would not be used.

Not everyone needs organic waste bin as in our case we recycle our organic waste in our gardens

I live on a farm. My chickens eat food scraps, I don't have anything in the bin to collect.

Choice and user pays

Our household already recycles all the organic waste we produce.

Every little bit helps, but disadvantage to those whom do right

Ive lived were they use these bins i loved it great idea reduced my landfill waste

We compost/shred all waste and any food waste goes to our chickens. I do not support any increased costs for a service I do not want or need. There needs to be a recognition that country is different from towns

I use all my greenwaste, worms chooks, pig, horse... I don't have greenwaste to sort..

I am currently in a FOGO trial area. In the country, food scraps are usually used in gardens, chickens etc. Our red bin only goes out once a fortnight which is ridiculous and leaves us fortnightly looking for other bins in the community to put our rubbish bin. The FOGO bin should be an extra option, not mandatory.

Cost of management for a portion of may be prohibitive. If going to landfill consider options for capture of gas and conversion to energy?

If the demand is there to warrant a truck run then in time it is likely to be utilised

I don't want 1 rates are too expensive as it is

I am a 74 year old woman who lives by herself. I could go weeks without having to place out full bin(s). Why is there not a discount for people in my position.

I don't have any bin service pick up.

So if we have FOGO we pay more and if we don't have FOGO, we still pay more?

I believe the Foggo system is great. But people don't know how to use them and what goes in them. Same as yellow lid bins

A lot of people have their own compost bins so don't need a FOGO bin. It's just more expense for the home owner.

We would not use one as we have chooks but happy to pay for the service to reduce waste.

I wasn't going to do this survey however I think Council are way out of line with what they are asking and trying to implement. I would like to understand the number of residents in the Lockyer Valley area, the number of owners vs the number of tenants. Then I would like to understand the level of education that council assumes that people have received. These are very broad statements, that should not be answered without providing accurate data to explain why the question is being asked.

Most of my weekly bin collection is green waste! I would love to put this into a green bin. I recycle most of the rest so I would only need 'rubbish' collection once a month.

I know that some councils (such as the Wyndham Council, Melbourne) offer residents small food scrap bins that can be kept near the kitchen sink that are used to transfer scraps to the FOGO bin. The

Bunbury, WA council encourages its residents to use biodegradable plastic bag inserts in their kitchen scrap bin to collect their food organics in, which makes collection of scraps a cleaner process.

What happens to people in units if they can't opt out? They have no lawn clippings, prunings etc

I believe only those who choose to have one should be charged for it, there is a cost of living problem at the moment so charging people more when people are struggling makes the council look bad and we all want a good rep council

Give each household a compost bin

We compost and have chickens

Don't want a FOGO bin. Food scraps hello landfill to break down. Don't want to pay for another bin.

I compost at my food waste at home. A green bin would be more suitable for us.

Can't charge people for things they don't want and don't use.

More bins and more fees will not help. Make people pay for what they throw to landfill each week and they will compost their own waste.

It should be optional. A lot of ppl compos their own waste. They should not have to pay for a FOGO bin

Council shouldn't make a decision and then charge residents for it when they may not even want it or be able to afford it

Having a large household on acreage, I already have a compost bin where all our food scraps go. We still fill the red bin up weekly. I believe the FOGO bin wouldn't work for large households

No use giving bins to everyone. As you know, those who couldn't care, won't change behaviour just by being given a bin. Other incentives needed.

I dont want anybody collecting my compostable waste, I use it in my own garden. I strongly object to having to pay for a bin that I would absolutely NEVER USE.

Strongly disagree with having to pay for a green binStrongly disagree with having to pay for a green bin

I have a big enough block that all of my food waste generally goes to my own compost, I don't believe that I should have to pay for a bin that I'll never use.

Would be far better for the environment to give/sell at a reduced price a composted to each household.

We need to help the environment for our future families.

I am part of the FOGO trial and love my green bins - happy to pay a reasonable charge if that means I can keep it - have loads of green waste weekly from my yard and the FOGO caddy is just awesome.

I do not have any waste for a Fogo bin. You should sell well priced compost bins as an alternative to a Fogo bin

We live rurally and our food waste goes to animals/ compost. We have no reason or requirement for a FOGO. Information on composting should be issued to town residents.

some people recycle food waste appropriately. Don't bundle us into the same basket to the wasteful residents that put food in their bins.

I probably need more information on the difference between organics waste decomposing in landfill versus decomposing in compost piles.

Once again, we pay enough in our rates to you already.

Another option would be to provide education and a compost bin for people to have at home and use without council needing another bin collection

Should be optional, I compost all of my green waste so would not require one.

Why should we pay for something that we won't use. We have chooks and compost.

if FOGO is lessening landfill costs then why would FOGO incur a cost?

I have my own recycle scrap and lawn cutting bin, I use this every day and turn all into compost

They should be standard for all properties

Some people compost, etc so they are already doing the right thing, and shouldn't get penalised for ot

Perhaps some incentive to opt-in, such as low cost compost to residents

For our household we compost pretty much all green waste so I don't feel it would work for our home.

Why can't Fogo go into landfill?

I currently have a FOGO bin and it isn't hard to ensure the correct rubbish goes in the bin but realistically it doesn't need to be picked up every week. Fortnightly would be sufficient. The only time it really has anything big is when the lawn gets mowed or we do hedging in the garden. Weekly food waste does not fill a big green bin.

Forcing everyone in an area to pay penalises those who are already doing a good job managing. Making fogo and recycling free and paying per kg for red bin will encourage the behaviours we want

Maybe land size should be a factor. Or consider compost bin rebate like other councils to encourage home composting.

Everyone should have a FOGO bin. In all honesty, I pay so much in rates higher than Toowoomba and they have free waste transfers and green waste bins. I am not even connected to town water and my rates are higher than people in Toowoomba CBD

THERE SHOULD BE NO FOOD WASTAGE AT ALL PEOPLE.....NONE.....ZIP......ZERO. ALL YOU PEOPLE WITH FOOD WASTE SHOULD BE SENT BACK TO SCHOOL.

We live rurally and have our own composting system. I would not think it fair to have to have or contribute toward FOGO. Also, I have disability in my family and the concept of FOGO would be difficult to implement.

We ahould he able to purchase them and be on a list for empting on a fortnightly basis.

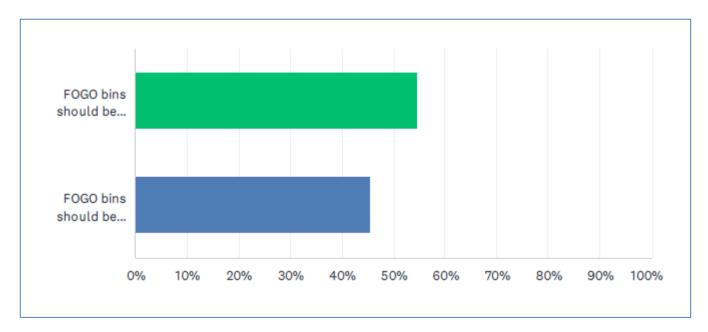
Concerned about odour and length of time between collection. More info needed in regard to HOW it is put into the bins... Obviously no plastic bag so is it just tipped into bins ..

Roll them out and hope they work.

IF FOGO BINS WERE TO BE PROVIDED TO ALL HOUSEHOLDS WITHIN TOWN AREAS, WHICH OF THE FOLLOWING OPTIONS WOULD BE YOUR PREFERENCE? (n=514)

54.67% of respondents opted for weekly collection

45.33% of respondents opted for fortnightly collection



FOGO bins should be emptied weekly all year round	54.67%	281
FOGO bins should be emptied fortnightly all year round	45.33%	233
TOTAL		514

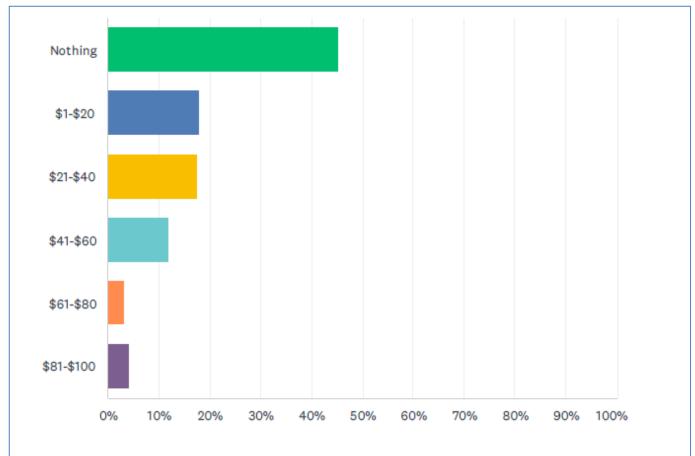
WHAT WOULD YOU BE WILLING TO PAY FOR A FOGO SERVICE PER YEAR (ASSUMING THE BIN IS COLLECTED FORTNIGHTLY)? (n=533)

45.22% of respondents answered Nothing

35.46% of respondents answered \$1-\$40

19.33% of respondents answered at least \$41

36.78% of respondents answered at least \$21



ANSWER CHOICES	RESPONSES	
Nothing	45.22%	241
\$1-\$20	18.01%	96
\$21-\$40	17.45%	93
\$41-\$60	12.01%	64
\$61-\$80	3.19%	17
\$81-\$100	4.13%	22
TOTAL		533

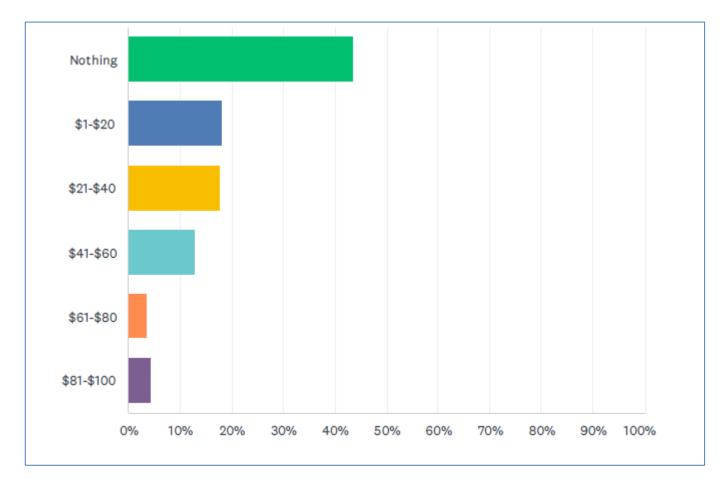
WHAT WOULD YOU BE WILLING TO PAY FOR A GREEN BIN SERVICE PER YEAR (ASSUMING THE BIN IS COLLECTED FORTNIGHTLY)? (n=535)

43.55% of respondents answered Nothing

35.89% of respondents answered \$1-\$40

20.56% of respondents answered at least \$41

38.32% of respondents answered at least \$21



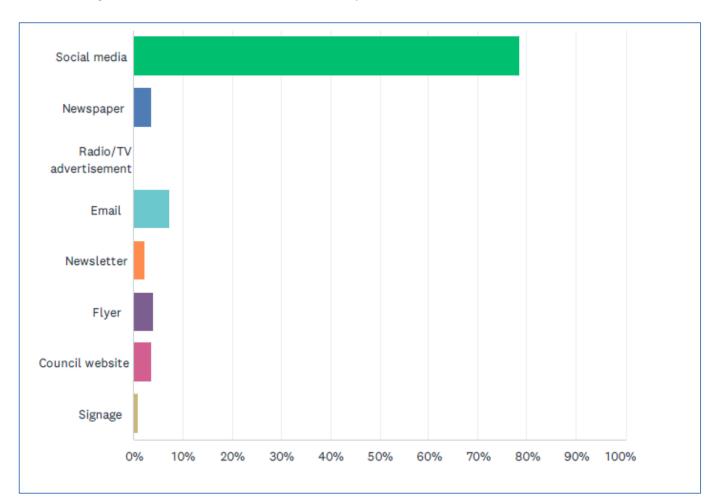
ANSWER CHOICES	RESPONSES	
Nothing	43.55%	233
\$1-\$20	18.13%	97
\$21-\$40	17.76%	95
\$41-\$60	12.71%	68
\$61-\$80	3.55%	19
\$81-\$100	4.30%	23
TOTAL		535

HOW DID YOU HEAR ABOUT THIS SURVEY? (n=536)

78.36% of respondents heard about the survey via social media

7.28% of respondents heard about the survey via email

The remaining methods used received less than a 4% response rate



78.36% 3.54% 0.19%	420 19
0.19%	1
	1
7.28%	39
2.05%	11
3.92%	21
3.73%	20
0.93%	5
	536
	2.05% 3.92% 3.73%

FREEFORM FEEDBACK

There were several recurring topics extracted from the freeform feedback provided in the survey. These are listed below, from most common to least common:

- FOGO and green bins should be optional reasons given include:
 - o some households have their own composting system in place
 - it would involve an additional charge for a service that some households don't need or can't afford
- Recycling bins should be collected weekly some respondents are finding that they are overflowing by the time they are collected, and therefore recyclable items have to be placed in the red bin
- Red bins should be collected weekly
- Disposing of non-commercial amounts of waste at transfer stations should be free for residents, or dump vouchers should be supplied with rates notices a reason given is to reduce illegal dumping
- Education is important for children and for residents who are new to the area
- A preference for green bins over FOGO bins
- Existing waste management fees and charges are already substantial
- There should be more revenue-generating waste options and that they should operate at nil cost to ratepayers examples given include selling mulch and scrap metal
- Concerns about the impact of waste-facility closures and reduction in operating hours
- There should be more options for drop-off or pick-up of recyclable items that can't be placed in the yellow bin, or a roadside collection service
- Residents doing the "right thing" should be rewarded

Please note the following section is verbatim and has generally not been corrected for respondent typos.

ADD ANY FINAL OR OVERALL COMMENTS HERE (n=194)

We recycle as much as we can hence the reason I go to the dump almost every weekend as our recycle bin is always overflowing but is only emptied fortnightly and we take every bit of cardboard to dump and cash in bottles and cans etc

I try very hard to sort my rubbish carefully. I don't want a green bin and I don't believe I should have to have one just because a truck is passing my driveway. I would rather have 2 yellow bins and 1 red one. I don't mind paying for the bins I want as a one off and a collection fee. I feel local resident should be allowed to use the waste management stations for free. Maybe then there wouldn't be as much illegal dumping.

More education aimed at kids and young people. More signs, stickers, infoabout waste management, costs, importance, environmental impact. More pushing the message of the importance of waste management for the environment and community and individual households. Ways that young people can get involved and learn and teach others. Don't make people pay for it. they will hate it and careless. Put it in the rates, reduce the rates as well pls, or show us what the rates pay for because Noone likesrates or council because Noone understands what they do and how they help

Fogo bins to be optional and new transfer/infrastructure not to be placed in flood zones.

Please make recycling weekly pickup our we are having to use our rubbish bin for recycling because it isn't empty often enough

FOGO bins should be optional.

I'd like to see a Lids for Kids (or similar) program in conjunction with the Cash for Cans at the collection centres.

Council has reduced the operating hours for smaller waste management facilities in rural areas whilst still charging full cost on rates. Some rural facilities no longer accept items like timber and only 1 wheelie bin of household waste per trip. Rate payers are forced to go to the Toowoomba dump and pay to dump rubbish at an extra cost whilst still paying Lockyer council via rates charges.

in Brisbane there are bins in the park for compost, it tells you what should and should not go in the compost bin, it is used in the park on the gardens,

I think green waste bin is important, not so Fogo.

Renew our useless council

I believe current council charges are excessive for garbage collection. Rates are also excessive, roads around our council area are a disgraceful.

To be honest it aint that bad at the moment. Keep rates down as much as possible whole deliving critical infrastructure. The bins work. Stop trying to fix what aint broke. Fine ways to make ot more efficient and cheaper. Lessen tip fees. Other than that not a big deal.

Yes I'd like to add that we have to get past the "one bin fits all" as you can see in the council bins around town and at back of IGA. The less that goes to landfill the better - no bigger trucks etc. Council needs to employ an inspector to look in bins on rubbish removal day to analyse then if need be contact owner of bin. Not fine them - help them. Although there are people out there that use other people's bins. I live in a block of units and see only half are doing the right thing - many don't care! Drop off zones are needed for: Soft plastics Bread tags Soft drink bottle lids (diff plastic Blister foil packs Small household batteries - no car batteries etc Broken household appliances eg: kettles toasters NO large items TVs etc Every part of rubbish can be put somewhere we need to do better! Thank You - hopefully we can all help to leave this planet in better shape for generations to come.

What have you done for mankind today? Apart from tell me I will have to pay more money so YOU can reduce waste. We already pay enough in rate charges and DON'T see anything from it and now you want to charge us more. Start educating people and most importantly start educating the little ones. and stop ripping us off.

I think we are charged too much for waste collection as it is. A couple of vouchers with each rates notice to use the dump free of charge would reduce illegal dumping in my opinion.

We should have the green bins but cost should be in our rates. Everyone should have this to reduce our landfill. Please get these asap!

The notice issues to people about what can and can't go into a recycling bin should be a sticker to place on the lid of the bin

I wouldn't need a fogo bin as I already have a compost bin in my yard. So I wouldn't like to have to pay for that service. A green bin is interesting as sometimes I put some branches Etc in my general waste bin.

If people can prove they are recycling and mulching all but a very small percentage, they should have the option of not having one

Lockrose dump should open up again, was very much needed in the lockyer Valley. So much dumpage in the area as the dumps are so expensive.

Waste reduction is important more precise information about what goes in each bin is def needed, if costs can be reduced to rate payers that would be fantastic but asking people on the edge already to pay more won't go down well...

At the moment our red bin is only getting emptied once a fortnight due to FOGO. I think red bins still need to be emptied once a week.

Would be great if local residents could have access to mulch from Green Waste

Please we need a dog park at Lockrose Park "corner of Brightview Rd & Johnson Drive ... Please

Red bins need a weekly service,

Reopen the lockrose transfer station for christs sake!

Stickers for what not and what to put in the right bin

my main concern is the FOGO bins. We compost our own scraps and do not want a bin forced onto us.

We pay enough in our rates as it is and all should be included

Small amount of garden waste can be put in general wheelie bin however those of us that don't have a trailer have to pay for a business to take our green waste to the tip and then pay the business dumping cost. Considering council sells the green waste for a lot of money to a company to mulch ALL green waste for

residents should be free to dump. I shouldn't be penalised because I don't have a trailer to get it to the tip.

If FOGO is brought in rates need to be cheaper if they want people to make a positive change there needs to be benifits

My opinion on distance from agriculture and waterways is uninformed, therefore not of any value. Expert opinion should be the main decider.

Red bin should be collected weekly with yellow and green bin alternative weeks. Red bins are attracting rodents and are extremely smelly. There also need to be a cleaning service available \$5.00 per bin with minimum 2 bins to be cleaned at time. Either in the residents home or at the transfer station.

Fogo needs to happen to keep our valleys tips life expectancy

Fogo is a great idea. As someone who already does home composting my red bin is rarely full, so that needs to be taken into consideration when working out how often bins actually need to be emptied. I believe red bins could be emptied fortnightly instead of weekly. More information on correct recycling would be very handy as it can be quite confusing as to what can and can't be recycled, I.e, lids and plastic. Does it help if containers are washed before being placed into recycling bins? Soft plastic recycling would be a fantastic addition to reducing waste, that's all I seem the throw out. Council should be looking to find a way to sell compost back to local residents to pay for the collection service.

Green waste bins would be a great decision for all households in town!

I wish to have the Red Bin emptied weekly. It would be unsanitary and unpleasant to have rotting rubbish in your bin for two weeks. If a fortnightly pickup is implemented, Folk will be forced to dump their household rubbish into public bins.

Red lid bin service MUST be collected every week as should the green lid bin. The yellow bin service can be fortnightly. Green bin should cost nothing and should be voluntary. My daughter lives in a unit and has no use for the green lid bin. Being trialled now. It is a waste of money and effort on the council behalf and never used by daughter. The green lid bin service must be voluntary and be Abe to opt in or opt out of. There should be no cost to this either.

Households that opt in having a fogo and a green waste bin Should be rewarded with a reduced cost on their general waste collection bin maybe as a rebate credit at rate statement time

If you the person are a responsible person and do the right time you need to rewarded not carry everyone else

As the Lockyer Valley has followed Ipswich and Brisbane Councoils in chargeing for use of the dumps, why haven't they foolowed suit and give vouchers to visit recycle facilities and also have road side collections?

This was not well advertised at all. Lockyer Valley is disgustingly far behind on waste management and the people in the Valley are mostly ignorant and selfish people who don't care about their contribution to ruining the planet.

Can we please have our red bin collected every week instead of every fortnight

Other towns have green waste and food waste in the same bin. Much easier. I would like recycling bin to be picked up each week. We fill ours then it starts going in general waste

Green waste bins are a must if we are to reduce the amount of waste going to landfill. If costs are kept to a minimum more residents would be likely to use them.

Would like to see more transfer stations, as it is a long way from my place all the way to Laidley, then you get there & get charged!! Considering all costs are going up fuel ect,ect!! Was quite handy having the one on village rd!! I'm sure there could be another one built somewhere close to us!!!

I live on small acreage and as a person with mobility issues I am not able to physically dispose (or financially able to pay someone else) of larger amounts of green waste. I compost as much as is possible on a regular basis. Many of my neighbours just stockpile their green waste and then burn it off or allow it to cause unsightly overgrowth resulting in fire risk, smoke issues, etc. I understand that FOGO bins may not be Council's preferred method for assisting people like me manage their green waste, however I would appreciate consideration be given for a system that could assist.

With more recycle products yellow bins should be emptied weekly as they fill up too quickly and then end up in general going to landfill

We require a waste transfer station near where the old Lockrose station was

Please do no charge for this bin service - financially no one can afford an additional fee. but happy to help the environment.

Rather than supplying FOGO bins, perhaps council could consider providing composting bins to allow residents to compost their own organic material.

Recycle bins should be collected weekly. Can rate payers be given a number of tokens/vouchers to get into transfer station, maybe 10 per year, letting them in for free, then people without the vouchers or those who have used theirs all up have to pay to enter? I do not want to have to pay for other people's green waste pick up in my rates - only those using this service should pay for it. Thanks.

I spend a lot of time in Europe as a resident. Where I spend my time they pay per kg for general waste collection, and they pay for some recycling while other recycling is free. Illegal dumping in rural and forested areas is too common with people avoiding that charge so I imagine if there was pay per kg / volume here we'd have more problem with that (it's easier to find a forest out of sight here). As a person who travels by motorhome and has stayed at a few of the free sites around the Lockyer valley, I wish that there were recycling bins available at all of those sites.

Please look into an organisation called Resource Recovery Australia. A NFP community organisation that partners with councils to manage their transfer stations. Their stats and figures for reuse, recycle is impressive whilst they provide employment to people who are aboriginal or people with barriers.

I think it's a great idea but low income people won't like it They don't care

General waste and green waste to remain to be weekly collection and recycle bins to remain at fortnightly collection. This is a must for families if general waste goes to fortnightly you will get yellow bin lids filled with general waste from most

I'm not interested in the FOGO or green waste as we don't have food scraps (chickens) and we mulch our own green waste I find it very unfair to pay for services we will never use

The red bin needs to be emptied weekly and what is your current service for our rates

Bigger fines for illegal dumping

Anyone who has a organic waste bin ie worm farm on their property should be charged less than others who do not use their organic waste . Works in various countries / towns in Europe

I own two properties in the council boundaries. I pay two tranfer station fees in my rates. I do not use the transfer stations. On the one occasion I used a transfer station in the last five years I was charged to dump a small amount of rubbish. This means I double paid and the total amount paid for that "dumping" was obscene. I, and many others, are subsidising the whole scheme yet are not big users.

Organic waste I believe should be optional as a lot of rural properties will use it themselves in gardens around the property and don't need the service

Since locrose facilities were removed locals burn rubbish on their properties, this is becoming a health and environment problem.

We are paying in council rate for taking rubbish away. It is very hard to know exactly how much does it cost for council to take away each type of rubbish.

thanks for giving me the opportunity to participate. I'd like to see more options re electronic waste.

Make recycling collection weekly along with the red bin and you'll have less landfill. I often fill the red bin with excess recycling I can't fit in the yellow bin. We compost at home so paying for a FOGO bin would annoy me as we wouldn't use it. Green waste bin fortnightly or even monthly would be great.

Apparently FOGO will have to pay extra to have that service while simultaneously if you refuse to use that service it costs council more and the costs will be passed on to rate payers. Either way it will cost us more money. Not happy.

I do not believe rate payers should be charged extra for other bins. Our rates increase every year & we have not received any extra services. Our roads are badly maintained, too narrow & often dangerous, we have no street lights or guttering. We also have no curbside collection where all of the councils around us provide this service. You can do better

Good luck on getting everyone on board. Maybe like 10cents on bottle some scheme could be like that

The waste needs to be reduced before it becomes landfill. Supply businesses need to take responsibility and stop packaging everything 2-3 times

I have lived with this system already for many years was shocked when i moved here and it wasnt in place took time to get used to but loved it. A few more Option, like having the landfill waste picked up fortnightly with the option of weekly at a cost (it cost me extra \$120 a year on my rates for this) Larger recycling bins. Weekly collection for food waste bins.

There are many other factors at play here

We should really investigate supplying waste to Warner's for their recycle facility that generates SAF

We moved from Wollongong Council where they have a 'complementary' rubbish pick-up service on demand twice a financial year. As part of the service, they collect old computers and tyres and mattresses. Mattresses get recycled and made into new mattresses. It is a great very useful and popular service which makes the council very popular. It also helps reduce people dumping stuff illegally when they can't put it in their bins. Details here: https://www.wollongong.nsw.gov.au/book-and-apply/waste/accordions/on-call-householdcleanup or look on their website. You can even book online. I know we miss it!

More information is required on how to recycle all items not just those that xan go in the yellow bin.

I'm happy with rubbish nd recycling bins.. I don't need anymore!!

Please end the FOGO trial in Laidley and offer it to people who want it.

Education will be an important part of putting in place any changes to waste management or seeing improvement in sorting/separating waste. There should be appropriate penalties for those who do the wrong thing Can LVRC work with other nearby councils to co-ordinate recycling of certain materials (eg TRC and styrofoam) /share learnings around waste management (if this doesn't already happen?

All waste that can become a revenue generator should be nil cost service for customers or subsidised by the revenue it creates. Consider issuing tokens for GW loads when dropping recyclable waste to station.

My general rubbish bin gets collected every 2 weeks and not weekly. Sometimes I have to fill my garden bin just so I don't have rubbish sitting everywhere

In addition all yellow lid bins should be collected weekly

If it's not broken don't try to fix it. That's what grandma would say

Green waste needs to be a priority but as some residents are far more likely to use them perhaps there needs to be a sliding scale of fees. If provided to all properties, residents could choose if they use them. Many questions to be addressed yet. If a town property of 600 sq mts has a 200 litre bin, is there a possibility of larger properties having larger bins?

Green bins were trialled in the wrong area, larger house blocks need it more than smaller in town areas do. We are constantly taking green to the tip but if we had a green bin we wouldn't have to double or triple handle it just to dispose of it. For instance I took a trailer load out last week and already I have another wheelie bins worth I would happily pay a little extra on my rates than the wear and tear on the car and trailer not to mention the extra time it takes me to do it.

I would like traffic lights in withcott and less red tape for business like cafes to invest in the area

Green bin to be emptied fortnightly. Red bin to be emptied weekly.

Have trained staff at your sites, currently the ones running the sites are incompetent and in my view make up the fees and rules as they like contrary to councils guidelines on there web page.

General waste red bin should be smaller, and recycle and FOGO bin should be bigger which would force people to sort rubbish better. There should also be a 6 monthly free disposal voucher for all rate paying residents. This would stop illegal dumbing into the creeks and forests in the area.

I don't have any bin service pick up at all. I'd like to see the local transfer station open more days and longer hours. Because we don't have bin pick up and we go away for the weekend, we can't go to the dump and our rubbish builds up too much, so then the extra rubbish can't be dumped the next week without us getting charged extra. Which is unfair. Years ago there was a voucher system for locals to take extra rubbish, other than a wheele bin, to the dump. There is to much rubbish being dumped on the sides of the road now that everyone has to pay extra to dump.

FOGO bins would save a lot of unnecessary trips to the local dump and would save in clogging up our red bins with organic waste.

Red bin pick up in ash Avenue laidley every week and get ride of the fogo bin

I do think everyone should have to pay for a green waste bin if they don't have green waste.

I said I'd not pay for FOGO or green as I'm not in a town area and have other uses/disposal methods for these items - an option to select this should really have been made available in the survey to avoid biasing results.

Ensure none of the issues plaguing Ipswich are not replicated here. All services engaged must be able to prove they are reputable and responsible.

Green waste mulch should /could be made free to collect from waste transfer stations for local rate payers to collect.

I've seen this advertised in newspapers, online and flyers.

Council should not be allowed to dictate to people what bins they have. Our rates are too high already for the service you provide. People will not use FOGO bins to the extent that is intended. Some weeks our bins have not been emptied for whatever reason but they don't send a truck to do it the following day. It has to wait for the next week. All rate payers should receive vouchers for the waste facility with their rates notice as we did in the past. The fees are ridiculous and people dump waste and unwanted items in bushland now. Imagine how this will increase if fees are increased. And if you increase it on peoples rates the community will dislike council even more than we do now.

Highly suggest the introduction of a rebate for people purchasing reusable nappies or menstrual products that would directly reduce the amount of landfill being generated. Funding and support for cloth would be hugely beneficial.

Rate payers and mortgage holders are already feeling it financially. Anything Council can do to support them with fee's is a welcomed thing by all I'm sure. Pamphlets and telling people what to recycle is done by others and would just be a massive waste of rate payers money (for both the time spent and cost of making the materials). It's also not the most environmentally friendly way to do things . Providing a green bin is a fantastic idea for the fact of giving more to households and taking away hassle to go a waste facility. It's also very inclusive because some residents don't have a way to transport green waste to a waste facility (i.e. only have a car they don't want to put branches, lawn clippings, etc. in). Toowoomba region have green bins and I think it encourages people to think about what bin they're using because they want to be savvy with their space and it may encourage people to stay/come to the region where they're able to work on their gardens and not have to worry about how to transport and dispose of green waste.

Thankyou or addressing this important matter of social health in keeping our valley clean and welcoming.

i love that LVRC allows each residence to dispose of a reasonable amount of non hazardous waste with out cost, it reduces the amount of illegal dumping

Please increase yellow bin collection services to weekly.

Red bin with general rubbish should be emptied every week. Yellow recycle bin every fortnight and green, green waste bin every fortnight to 3 weeks like a lot of councils do. Also minimal cost if you need to take something to the tip.

Please make recycling bins weekly

I believe all waste charges should be collected on rates and make all tipping costs free to eliminate cost of cleaning up fly tipping.

A green waste bin is definitely needed. I was surprised there wasnt this option . A teduced price for smaller waste and recycling bins should also be an option for smaller households

Definitely green bin and no extra cost if you live local and need to get dump green waste and general waste.

You should build a high temperature incinerator in the valley. They are located in major cities like Copenhagen and Singapore, and are not obtrusive. It could provide power and other localities could pay to use it for their

waste. Valley residents would be able to benefit from subsidised power and more jobs. It is ridiculous that we still bury waste.

Based on my limited understanding, the council is surveying (quite poorly) the local residents of the Lockyer Valley to determine what waste changes can be made, and what they can do to reduce their wastage and the cost they are incurring from the state government. Counil are inferring that they will reduce their costs by making some of the changes they have asked about in the survey, yet they have the audacity to indicate that the residents will be charged for the new services - that ultimately reduce councils overall costs. I would be very interested to look at a breakdown of said costs and expenses along with the proposed costs and expenses before the survey questions are answered because it looks like council will be benefiting from the changes but the local residents wont be.

Costs could be recouped by council by selling the compost back to the residents, along with waste metal and wood. Many times I've seen waste timber and metal at the tip that I would buy if I could.

We need much more education around what goes in the YELLOW bin. And these bins need to be emptied WEEKLY - otherwise they are full and excess waste goes in to landfill. What about a drop off day at all the local tips - once a month - for batteries, plastic bags, printer cartridges- a one stop for all those items that don't go in the yellow bin but do have recycle options.

Have been using FOGO in the Green Bin & think that should continue

The problem of what to do with our waste in this throw-away society is worldwide. Thank you for asking the local community for our views. My answers will always reflect my concerns for the environment - hope my answers help :)

Need more advertising of what can go in recycling bin and also what happens to the whole trucks recycling if one household puts the wrong items in yellow bin. Does the whole truck go to waste fill?

Costs to take rubbish to the dump are too high considering the cost of rates for those that live out if town. We get hardly anything for our rates. Bring back the large bins at Ropeley

FOGO is common sense but not necessary service, unfortunately there is a cost of living crisis and will be a hard sell of there is fee. Also if i Opt-in for FOGO, pay a fee thus helping reduce landfill costs..is the incentive that i get a discount on the rates waste levy? i mean the resulting compost would provide some commercial value for council yes?

I feel very strongly about the need for many more free transfer stations for pre-sorted recyclable waste. Fees for items such as tyres are acceptable. Much more education is needed about what is recyclable material.

The withcott transfer station should review their staff - the lady is horrid and charges unnecessarily- tried to charge us for green waste and two bags of rubbish.

If we have chickens n compost and free green waste at dumps and transfer stations why do we need FOGO Bins. Brisbane City Council even provide a free service to collect green waste for people who are unable to facilitate it themselves.... Yet our council keep taking more money abd decreasing our services, it already cost us extra fuel because our local transfer station was stupidly closed

Having the red bin and yellow bins are great. No other bins are needed. People who pay rates should be able to go the the landfill station with rubbish for no extra charge as they are the ones already paying. Give them a card or something to show at the station that they pay rates so they can go through for free whenever they want. I would think that is fair and would make people want to use the service and keep everything clean. Which then also helps the town look great and in natural disasters less things floating or burning etc

Now really isn't the time to put further compulsory costs on residents. Additional programs should be optional.

Do not increase costs for additional services which I don't want.

Dump trucks should not be servicing gravel road properties. Unless council wants to spend more money on road maintenance....

I would love it if the yellow bin (recycling) was emptied once a week instead of fortnightly, please!

People are doing it tough. I dont think now is the time for council to charge residents even more than they already are. If you increase costs more than they already are at the transfer stations people will begin illegally dumping which is going to cost even more money and make our town look even more run down. Why not focus on trying to bring business to our town? Or anything that might increase tourism and bring money to the town?

As secretary of the local Progress Ass I would like to convey a community request to reinstate the voucher system providing one or two free trips to the dump each year.

why dont you just provide COMPOST bins instead? Or a community one for those who want to use that? I am irritated by the idea of being forced to pay for this ridiculous concept. If people WANT these things, then those who want them must pay for them. I do not agree at all that I should be forced to pay for something I do not want and will never use so that council can provide this pointless collection to those who want it for less than the actual user pays cost.

Survey was given to us at Council waste management centre

I would love to be able to recycle my soft plastics again.

Forgot bins are essential and with weekly collection for health reasons.

Keep the current system for green waste. Free to dispose. Council creates mulch. All good.

Red bins should be collected weekly. Also if people are using their yellow bins correctly they should be emptied weekly as well as they fill up quickly

Did the council send out letters about this survey ? Council should not expect people to pay more to make the councils job easier to sort material out. Transfer stations should be open more in ' out of town ' areas and also open for longer hours. I'm amazed to see the council want to make us do more at home and then have the audacity to charge us for it. I pay more than enough in council rates and don't even have water or sewer coming to my home. And also my town only has curb and gutter around four streets.

Something should be done to ensure that residents engage in this. More needs to be done to improve waste management and reduce environmental impacts, including weekly recycling pick up, even if general waste is reduced to fortnightly.

FOGO should be optional as many of us compost our green waste Vouchers should be given to residents for additional free dumping throughout the year (as in Brisbane)

Without actually increasing rates - The cost of any bin emptying should be included in those rates!!

Overall, the service is good, however recycling should be weekly, this would reduce the amount of recyclables going into waste. Residents who manage their own food waste should not have to pay for a service they won't use

Girl at the waste disposal at Laidley gave it to me. Lovely girl nice and friendly like all the waste staff.

Composers would be better and more efficient that another truck driving around. Also would be good to say where things like lithium batteries can be recycled.

Transfer station fees are currently too high. Council needs to help with these outrageous fees!

FOGO Bins should be smaller than Red & Yellow lidded bins.

I'm 33 years old and I really don't know what can and can't go into recycling. Education is key and it is severely lacking in all of Australia. We need so much more education on recycling. Try including recycling education through TV ads, social media education from council, etc etc.

Local residents should have to pay to drop household rubbish at the local dump.

There is no need for any extra bins. Make the dumping of green waste free, it all breaks down and subsidise people to have compost bins at home to reduce the amount of food waste.

We live remotely and take our own bin to the tip.

As mentioned love my green bin and hope it stays permanently All my garden waste previously went into the red bin. Keep up the good work council

We need to be able to recycle soft plastics and have free workshops at the library on recycle crafts. Reward customers who have the least amount of waste in their red lid bin.

Fogo bins are a great idea temporarily.it would be better to educate residents to handle their waste better and reduce it. People that do the right thing would feel punished, while those that did the wrong thing would get away with doing the wrong thing. Fines on the wrongdoers with information on how to correctly deal with waste is a better option. Encouragement always helps.

Don't penalise those doing the right thing!

There needs to be actual education of the community regarding waste/recycling etc as it's been non existent. Need to make recycling/fogo options that are viable for the community. Other councils are already doing innovative projects with waste/recycling/fogo and this council needs to catch up.

Please change the FOGO and red bin collections in the trial area to weekly. It's like you're trying to have it fail!

Its time our local Wakes up and gives us free dump service with the amount of rates we have to pay. Bloody ridiculous high fee for what?? Not much. Woohoo you empty our bin once a week. When your workers mow at withcott they sit around the truck for half n hour just leaving enough time to get bk to gatton for the day.

People shouldn't have to pay for services they don't use

Rates are over the top as it is. How about cutting some high up bludging office staff

Green waste should be processed and sold back at cost only to residents

I am open to having a green waste bin but due to our large family we need weekly bin collection of the red lid bin to remain weekly.

Being on a disability pension and being forced to pay for something I would not use when I could not afford it, I believe is not fair.

whats the point of recycle as most items end up in land fill anyway as cant do anything with most recycable material at the moment

please tell the truck driver to slow down! And keep our rubbish in his truck, not all the way down the road! Also, you guys took away the Stockyard creek bins, instead of just managing the area better, now dumping occurs all over the place. We will never drive 40 mins to get to the grantham or withcott dumps! You basically do nothing to help us with waste management other than the bins.. and as I said, the truck then spreads our rubbish down the road and I have to pick it up again. We go to Toowoomba council facility it's which are free and they don't ask if we are in toowomba or not. Why is Lockyer valley so far behind in services compared to other councils?

Our local waste dump was closed a while ago but we still pay for other dumps in the shire that we never use. I believe this is very unfair.

Timber should be burnt. I'd be happy to pay for it as waste still but it should not be getting put into landfill

Alternate the recycling bin one week the green bin the next week and general waste every week

I believe that lack of compliance with the recycling bins may be partly due to lack of trust - that none of it will be recycled anyway.

Bring back dump vouchers for rate payers. I have lived in the area over 20 years and council has never cared about my area. I see this as another way for you to screw us over. More expense to already struggling households. Everytime we get our rates there is a new charge, we do not want another charge. Start providing better services and stop money gouging.

Fogo or green waste should be apart of the rates and a service provided

If lvrc really want to reduce landfill they could offer recycling of other things that currently are not included in the yellow bin system

Fix Bertrand Ave.. Otherwise great initiative. Well done!

Good luck Lockyer! This is an important issue for our environment.

I agree we should have the options to have these bins but I personally wouldn't use them due to my land size and I have my own green waste systems but I don't agree to pay for high waste because other cant do the right thing, I think everyone should be charged on how much they waiste and that will definitely make people rethink there waistage every week....as a family of 4 we are lucky to use half a red bin each week but it isn't worth down grading to a smaller bin but we also over full our yellow bin each fortnight and I think it should be changed to weekly to help make people recycle more...why should I pay more for waste because people are irresponsible

I am very pleased you have asked the community about our waste and hopefully together we can be better! :)

The biggest issue for us is the red bin with 6 people can be extremely full at the end of each fortnight. And we do sort recycling and have a green bin.

We compost and recycle and only have 1 bag for land fill per week.

Whilst I agree that the more waste you produce then the more you should be charged, I think the unintended consequence of this is people will illegally dump more rubbish. So therefore I believe if you are a resident of the lvrc lga you should be able to take an amount of waste not exceeding what would be an obvious "commercial quantity" free of charge to reduce litter bugging. Would this not be offset cost savings of not having to clean roadside rubbish and reduced emptying of public space bins.

Sell the organic matter to make your cost back and to keep the cost down for rates

We are getting ripped off by the council with waste levies. If you look at the rates there are more than 6 waste levies. LV Council have the highest rates in Qld, without adding more just to give a few a warm fuzzy feeling

Recycling bins should be collected weekly, many people now have more recycling than general waste.

food wast in tips helps to break down if they want use have food bin it should be part off rates

Consider what will happen if you start charging more for landfill. People will do more illegal dumping also if you charge extra for Waste management people will put more inappropriate things in yellow and red bins so they don't have to take it to the tip.

Shouldn't have to put bins on opposite side of road to be emptied. Also shouldn't have to pay additional to go to the dump... at the very least- a dump voucher sent with your rates notices or each quarter. Not really understanding the waste levy where does that money go? Also should have a kerbside collect program at least once per year like other neighbouring councils have.

Charging people more to recycle won't increase recycling habits

I feel adding additional charges at the tip encourages illegal dumping. Disposing of rubbish especially for land owners should be made easier.

Any change should be cost neutral or reduce the cost to residence, an increase in compulsory cost without any choice to opt out will be seen as council forcing more money from us.

Consider transfer station vouchers as part of rates like Logan council. Eg. First 2 residential visitors for rate holders free for up to x amount of waste.

Why do we pay fees at local waste facilities when Toowoomba is free? Why do we not have green bins?

Charging extraordinary fees at dumps is why people throw waste on road sides. I already pay ridiculously huge rates, I sure as hell won't volunteer to pay more. Less councillors, less wine and cheese! More concern for citizens, not your own grubby self greed.

Few problem questions

Waste is a big issue. I cleanup when I walk, I report dumped waste. We need cultural change and I don't know how you do it but it gets very frustrating for those who do the right thing. Here is the 'bush' we preferred our 6 bin system where we separated everything and made a dump run every (approx) 6 weeks. I'd be happy to go back to that. Our bins are never close to full unless it's rubbish off the road or we've been cleaning up for someone else. I'm pleased Anuha will be out of the picture and people with disability in the Lockyer Valley won't have the association of 'waste' attached to them any longer. People with disability deserve much better than being put into such devalued roles and be given such limited choice in what's available. The situation continued to wound people with disabilities, causing damage by devaluing through congregation and segregation in such roles. I think a curb side cleanup once every 6 months or a year may save money in the long run by reducing dumping. I'd also like to see an 'adopt a road' program to encourage more people to care about their surroundings. AND I have a major issue with the collection trucks that do not protect their loads. I have seen plastics coming out of the trucks and some of the rubbish I pick up is not the rubbish that is thrown out of car windows.

Recycling should be weekly and general fortnightly. This would make it a better option for people to recycle.

Would support FOGO more if it was emptied fortnightly and by bringing the Red bin back to weekly. Proving to be difficult with a household of 5 and a baby still in nappies !

Green waste bins are more important than FOGO. Green waste can be recycled and used for mulch etc, whereas at the moment it contributes to general waste and landfill. We came from Wagga Wagga and their green waste management was done well

More info needed about the FOGO bin... Especially how it is used for waste by the home owner.

Don't force change upon people. People who want those bins can arrange for them. Also charging people extra to send their waste to be processed when we have some of the highest rates it the state is a joke. You should already be covered in the rates being paid since it is higher (by a LOT) than what other councils charge

Please don't add a new service until Recycling is done correctly. So many people don't know how to recycle. Make a big sticker and get all residents to put it on the bin with how to recycle! Empty recycling bins weekly. Encourage residents to sort waste correctly! Maybe rather than take the bin away from residents who can't recycle you could offer them a workshop on how to recycle. We have a large overseas community and lots of countries are further behind in recycling than us. If you need help on what works please look at Germany and Canada. They have tiny bins and everyone is educated on how to live better. Educate the residents and move forward to make a positive environmental change! Woo hoo Thanks in advance.

RESULTS – HOUSEHOLDS WITH 1 OR 2 OCCUPANTS

HOW IMPORTANT IS EACH OF THE FOLLOWING TO YOU? (n=256)

Each household should pay in proportion to the amount of waste they generate **49.61%** of respondents rated as <u>important or very important</u>, compared to 24.61% not important.

Every household should pay the same amount regardless how much waste they generate 36.51% of respondents rated as important or very important, compared to **38.49%** <u>not important</u>.

The cost to manage waste should be proportionate to how much waste each household generates **54.33%** of respondents rated as <u>important or very important</u>, compared to 17.72% not important.

Council should recover as much recyclable material as possible from waste to minimise what goes to landfill **92.16%** of respondents rated as <u>important or very important</u>, compared to 1.96% not important.

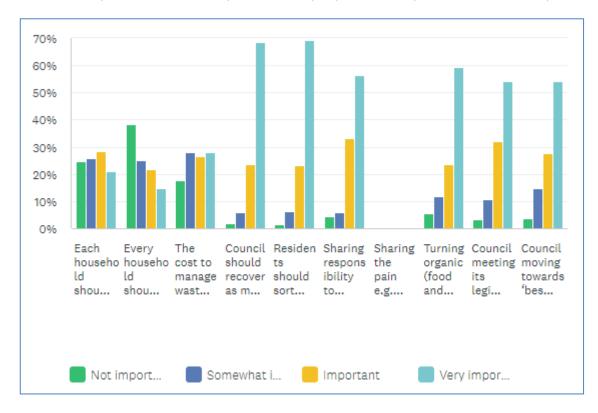
Residents should sort their waste accurately into the different household wheelie bins provided **92.19%** of respondents rated as <u>important or very important</u>, compared to 1.56% not important.

Sharing responsibility to reduce the impacts of waste management on the environment **89.68%** of respondents rated as <u>important or very important</u>, compared to 4.37% not important.

Turning organic (food and garden) waste into compost rather than putting into landfill **82.82%** of respondents rated as <u>important or very important</u>, compared to 5.47% not important.

Council meeting its legislative obligations for waste management **86.22%** of respondents rated as <u>important or very important</u>, compared to 3.15% not important.

Council moving towards 'best practice' in waste management, especially in environmental impacts **81.82%** of respondents rated as <u>important or very important</u>, compared to 3.56% not important.

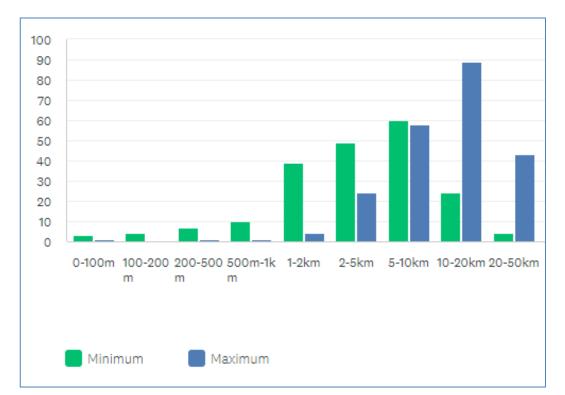


•	NOT IMPORTANT ▼ AT ALL	SOMEWHAT IMPORTANT	IMPORTANT 🔻	VERY IMPORTANT	TOTAL 🔻
Each household should pay in proportion to the amount of waste they generate	24.61% 63	25.78% 66	28.52% 73	21.09% 54	256
Every household should pay the same amount regardless how much waste they generate	38.49% 97	25.00% 63	21.83% 55	14.68% 37	252
The cost to manage waste should be proportionate to how much waste each household generates	17.72% 45	27.95% 71	26.38% 67	27.95% 71	254
Council should recover as much recyclable material as possible from waste to minimise what goes to landfill	1.96% 5	5.88% 15	23.53% 60	68.63% 175	255
Residents should sort their waste accurately into the different household wheelie bins provided	1.56% 4	6.25% 16	23.05% 59	69.14% 177	256
Sharing responsibility to reduce the impacts of waste management on the environment	4.37% 11	5.95% 15	33.33% 84	56.35% 142	252
Sharing the pain e.g. some people have to drive further to keep overall costs down	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0
Turning organic (food and garden) waste into compost rather than putting into landfill	5.47% 14	11.72% 30	23.44% 60	59.38% 152	256
Council meeting its legislative obligations for waste management	3.15% 8	10.63% 27	31.89% 81	54.33% 138	254
Council moving towards 'best practice' in waste management, especially in environmental impacts	3.56% 9	14.62% 37	27.67% 70	54.15% 137	253

Please note the answer option "Sharing the pain" was removed from the survey before it went live.

DISTANCE FROM YOUR HOME (PLEASE INDICATE BOTH THE MINIMUM AND MAXIMUM DISTANCE) (n=238)

The most popular response for minimum distance was 5-10kms (60 responses).

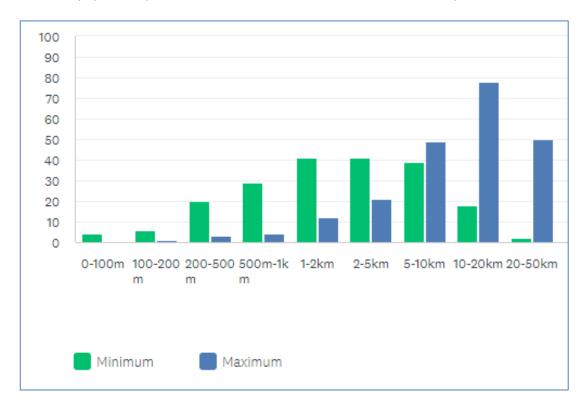


The most popular response for maximum distance was 10-20kms (89 responses).

•	MINIMUM	MAXIMUM •
▼ 0-100m	75.00% 3	25.00% 1
▼ 100-200m	100.00% 4	0.00% 0
▼ 200-500m	8 7.50% 7	12.50% 1
▼ 500m-1km	90.91% 10	9.09% 1
 ▼ 1-2km 	90.70% 39	9.30% 4
 ✓ 2-5km 	67.12% 49	32.88% 24
▼ 5-10km	50.85% 60	49.15% 58
▼ 10-20km	21.24% 24	78.76% 89
▼ 20-50km	8.51% 4	91.49% 43

DISTANCE FROM ANYONE'S HOME (PLEASE INDICATE BOTH THE MINIMUM AND MAXIMUM DISTANCE) (n=234)

The most popular responses for **minimum** distance were **1-2kms** and **2-5kms** (both 41 responses).

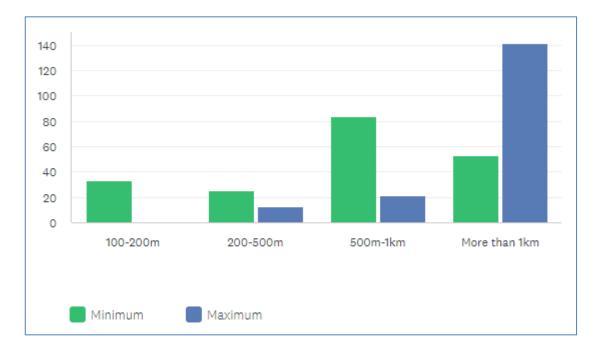


The most popular response for **maximum** distance was **10-20kms** (78 responses).

•	MINIMUM	MAXIMUM •
▼ 0-100m	100.00% 4	0.00% 0
▼ 100-200m	85.71% 6	14.29% 1
▼ 200-500m	86.96% 20	13.04% 3
▼ 500m-1km	87.88% 29	12.12% 4
▼ 1-2km	77.36% 41	22.64% 12
▼ 2-5km	66.13% 41	33.87% 21
▼ 5-10km	44.32% 39	55.68% 49
▼ 10-20km	18.75% 18	81.25% 78
▼ 20-50km	3.85% 2	96.15% 50

DISTANCE FROM AGRICULTURAL LAND (PLEASE INDICATE BOTH THE MINIMUM AND MAXIMUM DISTANCE) (n=230)

The most popular response for minimum distance was 500m-1km (84 responses).



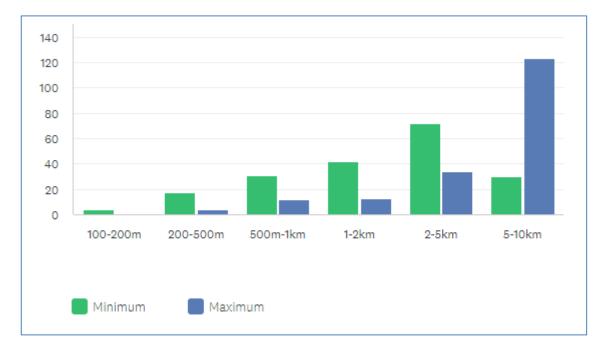
The most popular response for maximum distance was more than 1km (141 responses).

	 MINIMUM MAXIM 	иим 👻
▼ 100-200m	100.00% 33	0.00% 0
▼ 200-500m	65.79% 25	34.21% 13
▼ 500m-1km	80.00% 84	20.00% 21
 More than 1km 	27.32% 53	72.68% 141

DISTANCE FROM CREEKS AND WATERWAYS (PLEASE INDICATE BOTH THE MINIMUM AND MAXIMUM DISTANCE) (n=229)

The most popular response for minimum distance was 2-5kms (72 responses).

The most popular response for maximum distance was 5-10kms (123 responses).



•	MINIMUM	MAXIMUM
▼ 100-200m	80.00% 4	20.00% 1
▼ 200-500m	80.95% 17	19.05% 4
▼ 500m-1km	72.09% 31	27.91% 12
▼ 1-2km	76.36% 42	23.64% 13
▼ 2-5km	67.92% 72	32.08% 34
▼ 5-10km	19.61% 30	80.39% 123

FROM THE OPTIONS BELOW, PLEASE INDICATE YOUR PREFERRED OPENING/CLOSING TIMES THAT TRANSFER STATIONS AND LANDFILLS SHOULD BE OPERATED MONDAY TO FRIDAY. (n=240)

The most popular response for **opening** time was **7am** (94 responses).



The most popular response for **closing** time was **6pm** (121 responses).

	• OPEN •	CLOSE •
▼ 6am	100.00% 75	0.00% 0
▼ 7am	100.00% 94	0.00% 0
▼ 8am	100.00% 71	0.00% 0
▼ 4pm	0.00% 0	100.00% 21
▼ 5pm	0.00% 0	100.00% 97
▼ 6pm	0.00% 0	100.00% 121

FROM THE OPTIONS BELOW, PLEASE INDICATE YOUR PREFERRED OPENING/CLOSING TIMES THAT TRANSFER STATIONS AND LANDFILLS SHOULD BE OPERATED SATURDAY TO SUNDAY. (n=242)

The most popular response for **opening** time was **8am** (99 responses).



The most popular response for **closing** time was **5pm** (85 responses).

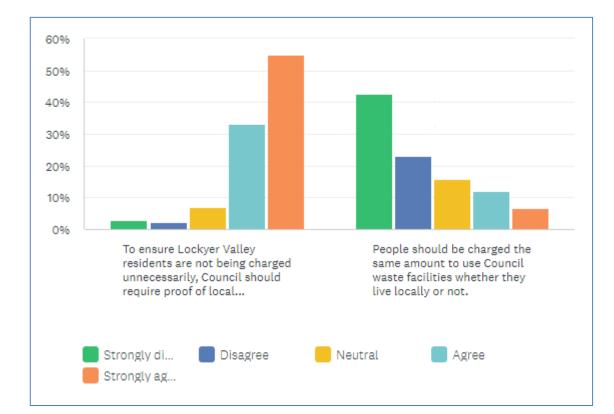
	 OPEN 	▼ CLOSE	•
✓ 6am		100.00% 67	0.00% 0
▼ 7am		100.00% 75	0.00% 0
▼ 8am		100.00% 99	0.00% 0
 ✓ 4pm 		1.28% 1	98.72% 77
▼ 5pm		0.00% 0	100.00% 85
✓ 6pm		0.00% 0	100.00% 78

PLEASE INDICATE YOUR LEVEL OF AGREEMENT OR DISAGREEMENT WITH THE FOLLOWING STATEMENTS. (n=242).

To ensure Lockyer Valley residents are not being charged unnecessarily, Council should require proof of local residency at landfill and transfer stations.

88.02% of respondents <u>agreed or strongly agreed</u> with this statement, compared to 4.96% disagree or strongly disagree.

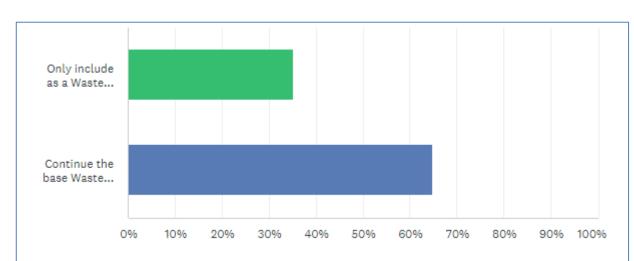
People should be charged the same amount to use Council's waste facilities whether they live locally or not. 65.42% of respondents <u>disagreed or strongly disagreed</u> with this statement, compared to 18.75% agree or strongly agree.



	•	STRONGLY -	DISAGREE 🔻	NEUTRAL 🔻	AGREE 🔻	STRONGLY -
•	To ensure Lockyer Valley residents are not being charged unnecessarily, Council should require proof of local residency at landfill and transfer stations.	2.89% 7	2.07% 5	7.02% 17	33.06% 80	54.96% 133
•	People should be charged the same amount to use Council waste facilities whether they live locally or not.	42.50% 102	22.92% 55	15.83% 38	12.08% 29	6.67% 16

WHICH OF THE FOLLOWING IS YOUR PREFERRED OPTION ON HOW COUNCIL SHOULD BUDGET FOR OR RECOVER THE STATE WASTE LEVY FROM RESIDENTS AND BUSINESSES GENERATING WASTE? (n=236)

64.83% of respondents opted to have an additional charge at transfer stations and landfill sites



35.17% of respondents opted for no additional charge at transfer stations and landfill sites

AN	ANSWER CHOICES			RESPONSES -	
•	Only include as a Waste Charge issued with Rate Notices – no additional charges at transfer stations and landfill sites.		35.17%	83	
•	Continue the base Waste Charge with Rate Notices and have an additional charge at the transfer stations and landfill sites for those who take additional waste there.		64.83%	153	
то	TOTAL			236	

RECYCLING: TO WHAT DEGREE DO YOU AGREE WITH THE FOLLOWING STATEMENTS? (n=235)

Council should provide each property that has a recycling bin a written notice of what can go in the recycling bin at least once every year

84.26% of respondents <u>agreed or strongly agreed</u> with this statement, compared to 6.39% disagree or strongly disagree.

People don't sort their recycling correctly because they aren't sure what belongs in each bin

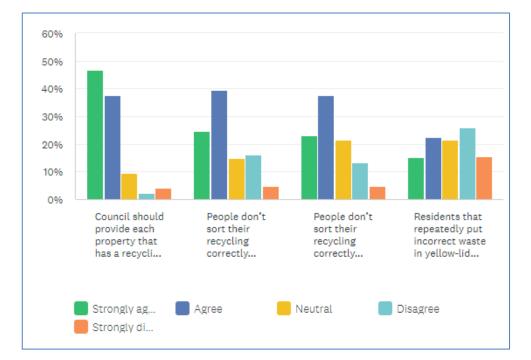
64.11% of respondents <u>agreed or strongly agreed</u> with this statement, compared to 20.94% disagree or strongly disagree.

People don't sort their recycling correctly because they don't really care

60.69% of respondents <u>agreed or strongly agreed</u> with this statement, compared to 17.95% disagree or strongly disagree.

Residents that repeatedly put incorrect waste in yellow-lidded recycling bins should have their bin removed for a period of time

37.34% of respondents agreed or strongly agreed with this statement, compared to **41.2%** <u>disagree or strongly</u> <u>disagree</u>.



	•	STRONGLY -	AGREE 🔻	NEUTRAL 🔻	DISAGREE 🔻	STRONGLY DISAGREE	TOTAL 🔻
•	Council should provide each property that has a recycling bin a written notice of what can go in the recycling bin at least once every year	46.81% 110	37.45% 88	9.36% 22	2.13% 5	4.26% 10	235
•	People don't sort their recycling correctly because they aren't sure what belongs in each bin	24.79% 58	39.32% 92	14.96% 35	16.24% 38	4.70% 11	234
•	People don't sort their recycling correctly because they don't really care	23.08% 54	37.61% 88	21.37% 50	13.25% 31	4.70% 11	234
•	Residents that repeatedly put incorrect waste in yellow-lidded recycling bins should have their bin removed for a period of time	15.02% 35	22.32% 52	21.46% 50	25.75% 60	15.45% 36	233

FOGO: TO WHAT DEGREE DO YOU AGREE WITH THE FOLLOWING STATEMENTS? (n=233)

I support the concept of reducing the amount of organic waste going to landfill. **82.76%** of respondents <u>agreed or strongly agreed</u>, compared to 7.76% disagree or strongly disagree.

I understand those with a FOGO bin service would need to pay for it.

52.61% of respondents <u>agreed or strongly agreed</u>, compared to 28.7% disagree or strongly disagree.

I'd prefer not to sort my waste and accept that this would result in higher waste management costs which Council would pass along to me.

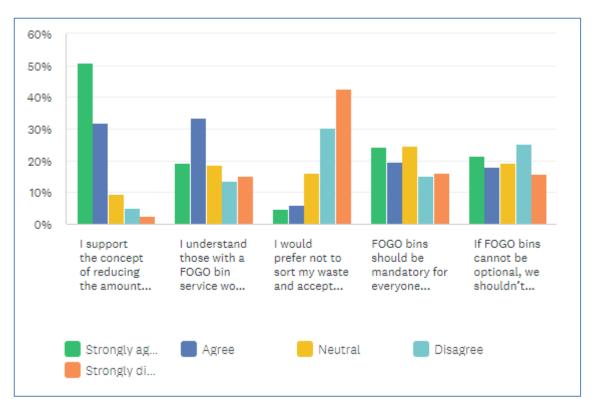
10.87% of respondents agreed or strongly agreed, compared to 73.04% disagree or strongly disagree.

FOGO bins should be mandatory for everyone within a town area.

43.92% of respondents agreed or strongly agreed, compared to 31.31% disagree or strongly disagree.

If FOGO bins can't be optional, we shouldn't have them at all.

39.65% of respondents agreed or strongly agreed, compared to **40.97%** disagree or strongly disagree.

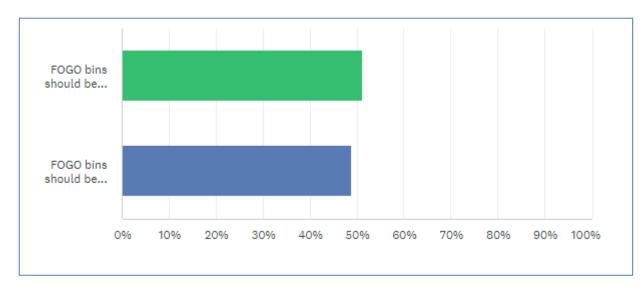


•	STRONGLY -	AGREE 🔻	NEUTRAL 🔻	DISAGREE 🔻	STRONGLY -	TOTAL 🔻
 I support the concept of reducing the	50.86%	31.90%	9.48%	5.17%	2.59%	232
amount of organic waste going to landfill.	118	74	22	12	6	
 I understand those with a FOGO bin	19.13%	33 .4 8%	18.70%	13.48%	15.22%	230
service would need to pay for it.	44	77	43	31	35	
 I would prefer not to sort my waste and accept that this would result in higher waste management costs which Council would pass along to me. 	4.78% 11	6.09% 14	16.09% 37	30.43% 70	42.61% 98	230
 FOGO bins should be mandatory for	24.35%	19.57%	24.78%	15.22%	16.09%	230
everyone within a town area.	56	45	57	35	37	
 If FOGO bins cannot be optional, we	21.59%	18.06%	19.38%	25.11%	15.86%	227
shouldn't have them at all.	49	41	44	57	36	

IF FOGO BINS WERE TO BE PROVIDED TO ALL HOUSEHOLDS WITHIN TOWN AREAS, WHICH OF THE FOLLOWING OPTIONS WOULD BE YOUR PREFERENCE? (n=215)

51.16% of respondents opted for weekly collection

48.84% of respondents opted for fortnightly collection



ANSWER CHOICES	RESPONSES	•
 FOGO bins should be emptied weekly all year round 	51.16%	110
 FOGO bins should be emptied fortnightly all year round 	48.84%	105
TOTAL		215

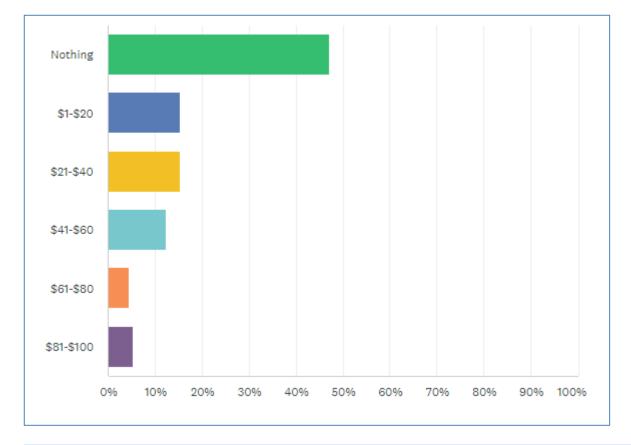
WHAT WOULD YOU BE WILLING TO PAY FOR A FOGO SERVICE PER YEAR (ASSUMING THE BIN IS COLLECTED FORTNIGHTLY)? (n=227)

47.14% of respondents answered Nothing

30.84% of respondents answered \$1-\$40

22.03% of respondents answered at least \$41

37.45% of respondents answered at least \$21



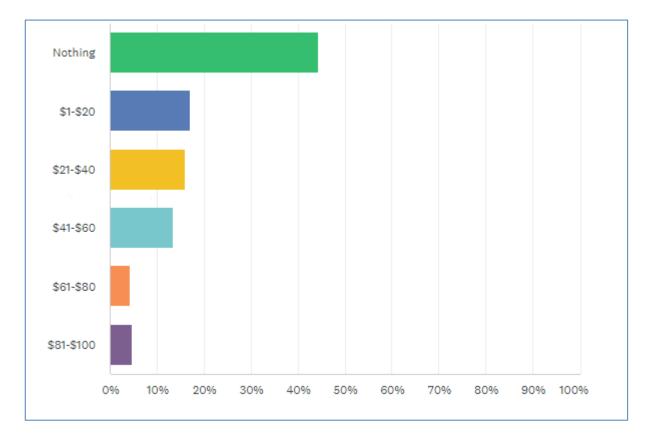
ANSWER CHOICES	•	RESPONSES	-
✓ Nothing		47.14%	107
▼ \$1-\$20		15.42%	35
✓ \$21-\$40		15.42%	35
♥ \$41-\$60		12.33%	28
▼ \$61-\$80		4.41%	10
▼ \$81-\$100		5.29%	12
TOTAL			227

WHAT WOULD YOU BE WILLING TO PAY FOR A GREEN BIN SERVICE PER YEAR (ASSUMING THE BIN IS COLLECTED FORTNIGHTLY)? (n=230)

44.35% of respondents answered Nothing

- 33.05% of respondents answered *\$1-\$40*
- 22.61% of respondents answered at least \$41

38.70% of respondents answered at least \$21



ANSWER CHOICES	✓ RESPONSES	•
✓ Nothing	44.35%	102
▼ \$1-\$20	16.96%	39
✓ \$21-\$40	16.09%	37
✓ \$41-\$60	13.48%	31
▼ \$61-\$80	4.35%	10
▼ \$81-\$100	4.78%	11
TOTAL		230

RESULTS – HOUSEHOLDS WITH 3 OR MORE OCCUPANTS

HOW IMPORTANT IS EACH OF THE FOLLOWING TO YOU? (n=343)

Each household should pay in proportion to the amount of waste they generate 31.38% of respondents rated as important or very important, compared to **32.26%** <u>not important</u>.

Every household should pay the same amount regardless how much waste they generate **37.24%** of respondents rated as <u>important or very important</u>, compared to 28.45% not important.

The cost to manage waste should be proportionate to how much waste each household generates **39.23%** of respondents rated as <u>important or very important</u>, compared to 25.96% not important.

Council should recover as much recyclable material as possible from waste to minimise what goes to landfill **90.09%** of respondents rated as <u>important or very important</u>, compared to 1.75% not important.

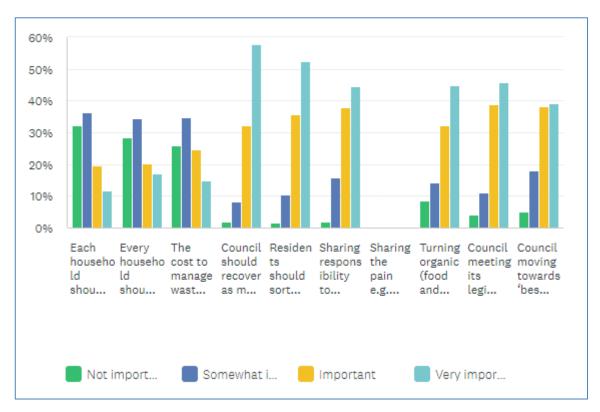
Residents should sort their waste accurately into the different household wheelie bins provided **88.01%** of respondents rated as <u>important or very important</u>, compared to 1.46% not important.

Sharing responsibility to reduce the impacts of waste management on the environment **82.35%** of respondents rated as <u>important or very important</u>, compared to 1.76% not important.

Turning organic (food and garden) waste into compost rather than putting into landfill **77.26%** of respondents rated as <u>important or very important</u>, compared to 8.45% not important.

Council meeting its legislative obligations for waste management **84.7%** of respondents rated as <u>important or very important</u>, compared to 4.12% not important.

Council moving towards 'best practice' in waste management, especially in environmental impacts **77.12%** of respondents rated as <u>important or very important</u>, compared to 4.99% not important.

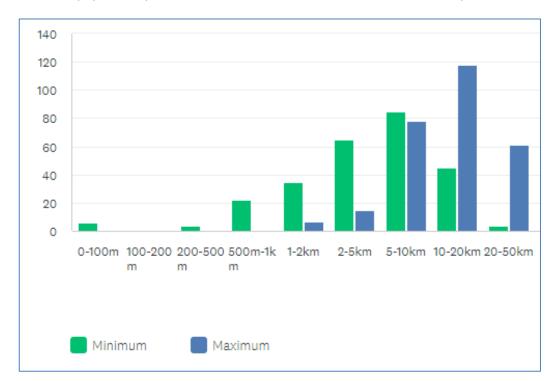


•	NOT IMPORTANT ▼ AT ALL	SOMEWHAT IMPORTANT	IMPORTANT 🔻	VERY IMPORTANT	TOTAL 🔻
 Each household should pay in proportion to the amount of waste they generate 	32.26% 110	36.36% 124	19.65% 67	11.73% 40	341
 Every household should pay the same amount regardless how much waste they generate 	28.45% 97	34.31% 117	20.23% 69	17.01% 58	341
 The cost to manage waste should be proportionate to how much waste each household generates 	25.96% 88	34.81% 118	24.48% 83	14.75% 50	339
 Council should recover as much recyclable material as possible from waste to minimise what goes to landfill 	1.75% 6	8.16% 28	32.36% 111	57.73% 198	343
 Residents should sort their waste accurately into the different household wheelie bins provided 	1.46% 5	10.53% 36	35.67% 122	52.34% 179	342
 Sharing responsibility to reduce the impacts of waste management on the environment 	1.76% 6	15.88% 54	37.94% 129	44.41% 151	340
 Sharing the pain e.g. some people have to drive further to keep overall costs down 	0.00% 0	0.00% 0	0.00% 0	0.00% 0	o
 Turning organic (food and garden) waste into compost rather than putting into landfill 	8.45% 29	14.29% 49	32.36% 111	44.90% 154	343
 Council meeting its legislative obligations for waste management 	4.12% 14	11.18% 38	38.82% 132	45.88% 156	340
Council moving towards 'best practice' in waste management, especially in environmental impacts	4.99% 17	17.89% 61	38.12% 130	39.00% 133	341

Please note the answer option "Sharing the pain" was removed from the survey before it went live.

DISTANCE FROM YOUR HOME (PLEASE INDICATE BOTH THE MINIMUM AND MAXIMUM DISTANCE) (n=312)

The most popular response for minimum distance was 5-10kms (85 responses).



The most popular response for maximum distance was 10-20kms (118 responses).

•	MINIMUM	MAXIMUM
▼ 0-100m	85.71% 6	14.29% 1
▼ 100-200m	100.00% 1	0.00% 0
▼ 200-500m	80.00% 4	20.00% 1
▼ 500m-1km	95.65% 22	4.35% 1
 ▼ 1-2km 	83.33% 35	16.67% 7
▼ 2-5km	81.25% 65	18.75% 15
▼ 5-10km	52.15% 85	47.85% 78
▼ 10-20km	27.61% 45	72.39% 118
▼ 20-50km	6.15% 4	93.85% 61

DISTANCE FROM ANYONE'S HOME (PLEASE INDICATE BOTH THE MINIMUM AND MAXIMUM DISTANCE) (n=307)

The most popular response for minimum distance was 5-10kms (61 responses).

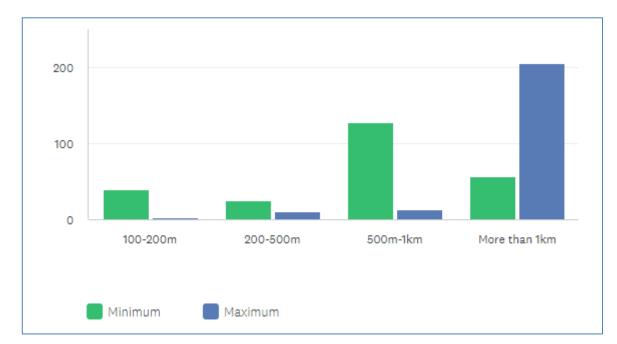
140 120 100 80 60 40 20 0 0 0-100m 100-200 200-500 500m-1k 1-2km 2-5km 5-10km 10-20km 20-50km m m m Maximum

The most popular response for maximum distance was 10-20kms (92 responses).

•	MINIMUM	MAXIMUM
▼ 0-100m	100.00% 9	0.00% 0
▼ 100-200m	85.71% 6	14.29% 1
▼ 200-500m	80.00% 12	20.00% 3
 ▼ 500m-1km 	89.47% 34	10.53% 4
▼ 1-2km	84.62% 55	15.38% 10
▼ 2-5km	74.63% 50	25.37% 17
▼ 5-10km	48.03% 61	51.97% 66
▼ 10-20km	29.77% 39	70.23% 92
 ✓ 20-50km 	3.70% 3	96.30% 78

DISTANCE FROM AGRICULTURAL LAND (PLEASE INDICATE BOTH THE MINIMUM AND MAXIMUM DISTANCE) (n=300)

The most popular response for minimum distance was 500m-1km (128 responses).



The most popular response for maximum distance was more than 1km (205 responses).

	▼ MINIMUM	 MAXIMUM 	-
▼ 100-200m		95.12% 39	4.88% 2
▼ 200-500m		69.44% 25	30.56% 11
▼ 500m-1km		90.78% 128	9.22% 13
✓ More than 1km		21.76% 57	78.24% 205

DISTANCE FROM CREEKS AND WATERWAYS (PLEASE INDICATE BOTH THE MINIMUM AND MAXIMUM DISTANCE) (n=305)

The most popular response for minimum distance was 2-5kms (101 responses).

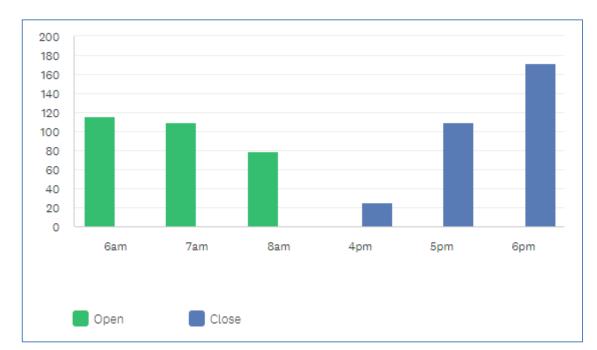
The most popular response for **maximum** distance was **5-10kms** (175 responses).



•	MINIMUM	MAXIMUM
▼ 100-200m	92.86% 13	7.14% 1
▼ 200-500m	75.00% 15	25.00% 5
▼ 500m-1km	85.37% 35	14.63% 6
▼ 1-2km	76.71% 56	23.29% 17
▼ 2-5km	74.26% 101	25.74% 35
▼ 5-10km	20.09% 44	79.91% 175

FROM THE OPTIONS BELOW, PLEASE INDICATE YOUR PREFERRED OPENING/CLOSING TIMES THAT TRANSFER STATIONS AND LANDFILLS SHOULD BE OPERATED MONDAY TO FRIDAY. (n=308)

The most popular response for **opening** time was **6am** (116 responses).

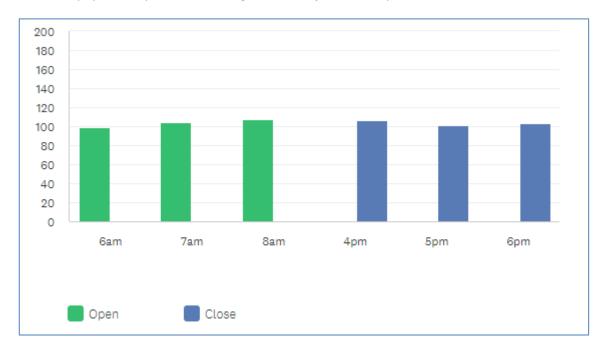


The most popular response for **closing** time was **6pm** (172 responses).

	▼ OPEN	•	CLOSE -	TOTAL
▼ 6am		100.00% 116	0.00% 0	116
✓ 7am		100.00% 110	0.00% 0	110
▼ 8am		100.00% 79	0.00% O	79
✓ 4pm		3.85% 1	96.15% 25	26
✓ 5pm		0.91% 1	99.09% 109	110
➡ 6pm		0.00% 0	100.00% 172	172

FROM THE OPTIONS BELOW, PLEASE INDICATE YOUR PREFERRED OPENING/CLOSING TIMES THAT TRANSFER STATIONS AND LANDFILLS SHOULD BE OPERATED SATURDAY TO SUNDAY. (n=312)

The most popular response for **opening** time was **8am** (107 responses).



The most popular response for **closing** time was **4pm** (106 responses).

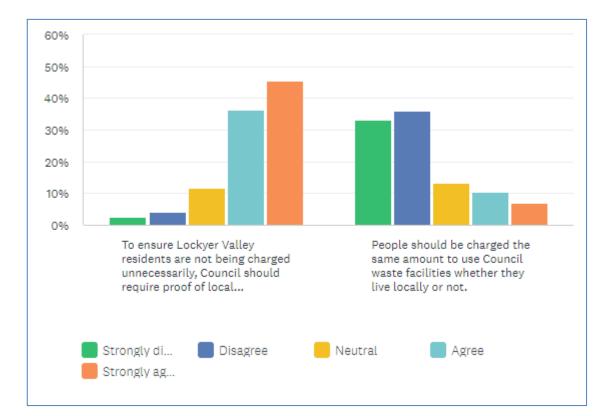
	▼ OPEN	•	CLOSE 🔻	TOTAL
▼ 6am		100.00%	0.00%	
		99	0	99
▼ 7am		100.00%	0.00%	
		104	0	104
▼ 8am		100.00%	0.00%	
		107	0	107
▼ 4pm		0.93%	99.07%	
		1	106	107
▼ 5pm		0.00%	100.00%	
		0	101	101
▼ 6pm		0.00%	100.00%	
		0	103	103

PLEASE INDICATE YOUR LEVEL OF AGREEMENT OR DISAGREEMENT WITH THE FOLLOWING STATEMENTS. (n=316).

To ensure Lockyer Valley residents are not being charged unnecessarily, Council should require proof of local residency at landfill and transfer stations.

81.59% of respondents <u>agreed or strongly agreed</u> with this statement, compared to 6.67% disagree or strongly disagree.

People should be charged the same amount to use Council's waste facilities whether they live locally or not.69.31% of respondents disagreed or strongly disagreed with this statement, compared to 17.4% agree or strongly agree.

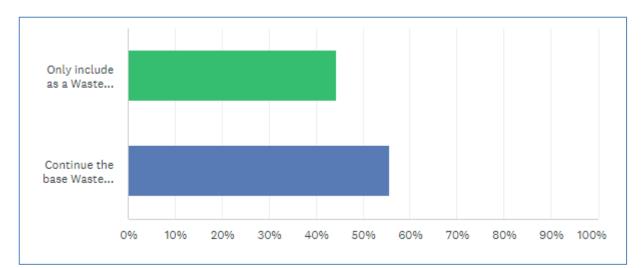


	•	STRONGLY JISAGREE	DISAGREE 🔻	NEUTRAL 🔻	AGREE 🔻	STRONGLY _	TOTAL 🔻
not b shoul	nsure Lockyer Valley residents are being charged unnecessarily, Council ld require proof of local residency at fill and transfer stations.	2.54% 8	4.13% 13	11.75% 37	36.19% 114	45.40% 143	315
amou	le should be charged the same unt to use Council waste facilities her they live locally or not.	33.23% 105	36.08% 114	13.29% 42	10.44% 33	6.96% 22	316

WHICH OF THE FOLLOWING IS YOUR PREFERRED OPTION ON HOW COUNCIL SHOULD BUDGET FOR OR RECOVER THE STATE WASTE LEVY FROM RESIDENTS AND BUSINESSES GENERATING WASTE? (n=311)

55.63% of respondents opted to have an additional charge at transfer stations and landfill sites

44.37% of respondents opted for no additional charge at transfer stations and landfill sites



ANSWER CHOICES	RESPON	SES 🔻
 Only include as a Waste Charge issued with Rate Notices – no additional charges at transfer stations and landfill sites. 	44.37%	138
 Continue the base Waste Charge with Rate Notices and have an additional charge at the transfer stations and landfill sites for those who take additional waste there. 	55.63%	173
TOTAL		311

RECYCLING: TO WHAT DEGREE DO YOU AGREE WITH THE FOLLOWING STATEMENTS? (n=313)

Council should provide each property that has a recycling bin a written notice of what can go in the recycling bin at least once every year

79.23% of respondents <u>agreed or strongly agreed</u> with this statement, compared to 7.98% disagree or strongly disagree.

People don't sort their recycling correctly because they aren't sure what belongs in each bin

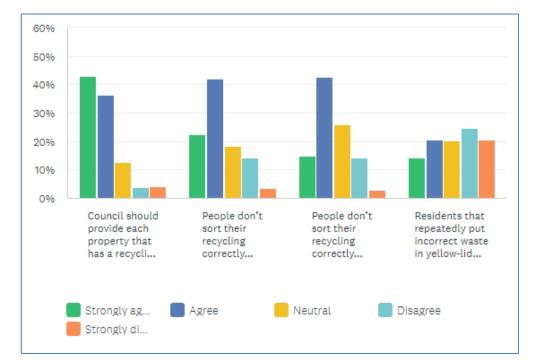
64.21% of respondents <u>agreed or strongly agreed</u> with this statement, compared to 17.57% disagree or strongly disagree.

People don't sort their recycling correctly because they don't really care

57.19% of respondents <u>agreed or strongly agreed</u> with this statement, compared to 16.94% disagree or strongly disagree.

Residents that repeatedly put incorrect waste in yellow-lidded recycling bins should have their bin removed for a period of time

34.61% of respondents agreed or strongly agreed with this statement, compared to **45.19%** <u>disagree or strongly</u> <u>disagree</u>.



	STRONGLY _	AGREE 🔻	NEUTRAL 🔻	DISAGREE 🔻	STRONGLY DISAGREE	TOTAL 🔻
 Council should provide each property that has a recycling bin a written notice of what can go in the recycling bin at least once every year 	42.81% 134	36.42% 114	12.78% 40	3.83% 12	4.15% 13	313
 People don't sort their recycling correctly because they aren't sure what belongs in each bin 	22.36% 70	41.85% 131	18.21% 57	14.06% 44	3.51% 11	313
 People don't sort their recycling correctly because they don't really care 	14.70% 46	42.49% 133	25.88% 81	14.06% 44	2.88% 9	313
 Residents that repeatedly put incorrect waste in yellow-lidded recycling bins should have their bin removed for a period of time 	14.10% 44	20.51% 64	20.19% 63	24.68% 77	20.51% 64	312

FOGO: TO WHAT DEGREE DO YOU AGREE WITH THE FOLLOWING STATEMENTS? (n=308)

I support the concept of reducing the amount of organic waste going to landfill. **75.57%** of respondents <u>agreed or strongly agreed</u>, compared to 11.08% disagree or strongly disagree.

I understand those with a FOGO bin service would need to pay for it.

47.73% of respondents agreed or strongly agreed, compared to 33.77% disagree or strongly disagree.

I'd prefer not to sort my waste and accept that this would result in higher waste management costs which Council would pass along to me.

10.78% of respondents agreed or strongly agreed, compared to 72.22% disagree or strongly disagree.

FOGO bins should be mandatory for everyone within a town area.

43.09% of respondents agreed or strongly agreed, compared to 31.58% disagree or strongly disagree.

If FOGO bins can't be optional, we shouldn't have them at all.

40.73% of respondents <u>agreed or strongly agreed</u>, compared to 37.74% disagree or strongly disagree.

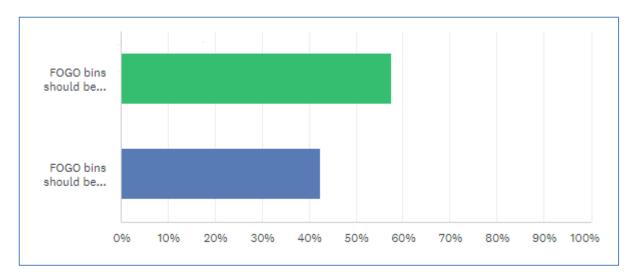


	STRONGLY -	AGREE 🔻	NEUTRAL 🔻	DISAGREE 🔻	STRONGLY DISAGREE	TOTAL 🔻
 I support the concept of reducing the	41.04%	34.53%	13.36%	5.54%	5.54%	307
amount of organic waste going to landfill.	126	106	41	17	17	
 I understand those with a FOGO bin	14.61%	33.12%	18.51%	17.21%	16.56%	308
service would need to pay for it.	45	102	57	53	51	
 I would prefer not to sort my waste and accept that this would result in higher waste management costs which Council would pass along to me. 	2.94% 9	7.84% 24	16.99% 52	34.64% 106	37.58% 115	306
 FOGO bins should be mandatory for	20.39%	22.70%	25.33%	16.78%	14.80%	304
everyone within a town area.	62	69	77	51	45	
 If FOGO bins cannot be optional, we	19.21%	21.52%	21.52%	21.85%	15.89%	302
shouldn't have them at all.	58	65	65	66	48	

IF FOGO BINS WERE TO BE PROVIDED TO ALL HOUSEHOLDS WITHIN TOWN AREAS, WHICH OF THE FOLLOWING OPTIONS WOULD BE YOUR PREFERENCE? (n=297)

57.58% of respondents opted for weekly collection

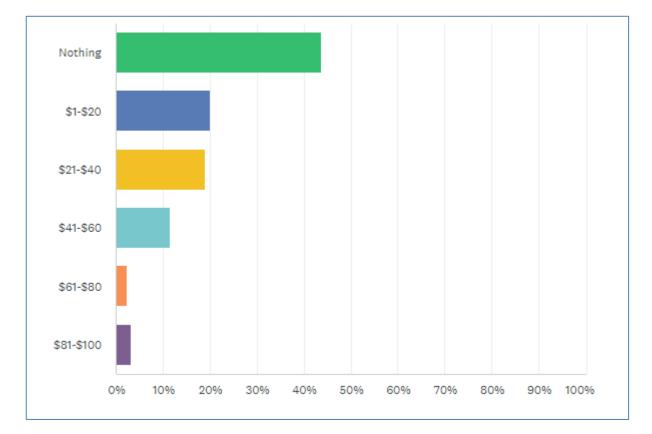
42.42% of respondents opted for fortnightly collection



ANSWER CHOICES	•	RESPONSES	•
 FOGO bins should be emptied weekly all year round 		57.58%	171
 FOGO bins should be emptied fortnightly all year round 		42.42%	126
TOTAL			297

WHAT WOULD YOU BE WILLING TO PAY FOR A FOGO SERVICE PER YEAR (ASSUMING THE BIN IS COLLECTED FORTNIGHTLY)? (n=304)

- 43.75% of respondents answered Nothing
- 39.15% of respondents answered \$1-\$40
- 17.1% of respondents answered at least \$41
- 36.18% of respondents answered at least \$21



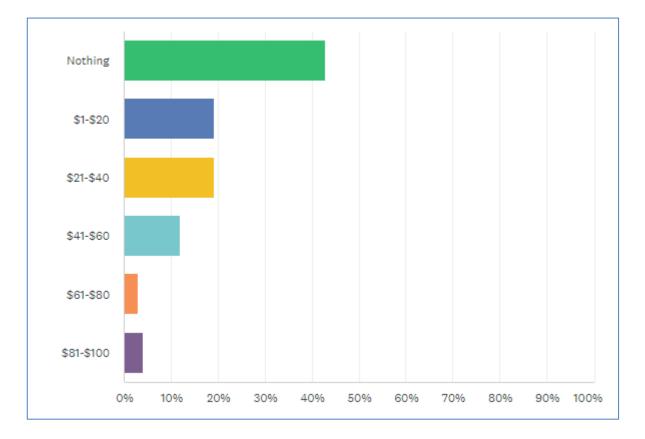
ANSWER CHOICES	 RESPONSES 	•
✓ Nothing	43.75%	133
✓ \$1-\$20	20.07%	61
✓ \$21-\$40	19.08%	58
✓ \$41-\$60	11.51%	35
✓ \$61-\$80	2.30%	7
▼ \$81-\$100	3.29%	10
TOTAL		304

WHAT WOULD YOU BE WILLING TO PAY FOR A GREEN BIN SERVICE PER YEAR (ASSUMING THE BIN IS COLLECTED FORTNIGHTLY)? (n=303)

42.9% of respondents answered Nothing

- 38.28% of respondents answered \$1-\$40
- 18.81% of respondents answered at least \$41

37.95% of respondents answered at least \$21



 RESPONSES 	•
42.90%	130
19.14%	58
19.14%	58
11.88%	36
2.97%	9
3.96%	12
	303
	42.90% 19.14% 19.14% 11.88% 2.97%

CONTACT INFORMATION

FOR MORE INFORMATION ON THIS REPORT OR PROJECT CONTACT

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